

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Rules System Deployment Guide

Genesys Rules System Deployment

Genesys Rules System Deployment

Welcome to the Genesys Rules System 8.5.x deployment pages. This document describes how to install and configure Genesys Rules System 8.5.0 and 8.5.001.

Genesys Rules System provides the ability to develop, author, and evaluate business rules. A business rule is a piece of logic defined by a business analyst. These rules are evaluated in a Rules Engine based on requests received from client applications.

Overview

Overview

New Features by Release

Migration to 8.5.x

Upgrading within the Same Release

Preparing for Installation

Installing Genesys Rules System - Task Summary

Preparing for Installation

Configuring the Rules Repository
Database for Configuration Manager

Configuring the Rules Repository for Genesys Administrator

Installing Genesys Rules Engine

Deploying GRE in Genesys Administrator

Creating the GRE Application object in Configuration Manager

Installing the GRE Component

GRE Configuration Options

Installing Genesys Rules Authoring
Tool

Deploying GRAT in Genesys Administrator

Installing the GRAT Component

GRAT Configuration Options

Values for DAP Connection Parameters

Installing GRAT (cont)

Creating an Application Cluster in

Installing GRAT (cont)

Deploying WAR Files

Configuration Manager

Creating an Application Cluster in Genesys Administrator

Configuring WebSphere 8.5
Logging Options

Installing Genesys Rules Development
Tool

Installing Genesys Rules Development Tool

Post Installation

Testing the Installation
Installing GRS on Unix Platforms
High Availability Support

Troubleshooting

Configuration Considerations
Configuration Diagrams
GRS Configuration Options
Locating the GDRT Version Number
The log4j.properties File

Localization

Installing Language Packs
Uninstalling Language Packs

About Rules and Rule Templates

Rule Templates and Rules Rule Life Cycle About Business Structure

About Business Structure
Configuring the Business Structure

Rule Templates

Examples of Rule Development

Role-Based Access Control

Role-Based Access Control

Role Permissions

User Logins

Business Hierarchy

Role Task Permissions

Template Script Objects

DROOLS 5 Keywords

DROOLS 5 Keywords

iCFD Business Structures

REST API

Rule Execution

Error Handling