Genesys Rules System Deployment Guide

Upgrading within the Same Release Family

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Purpose

To apply correctly to GRAT and GRE a hot fix or maintenance release within the same release family (for example, from 8.1.300.00 to 8.1.301.07, or from 8.1.400.00 to 8.1.400.07).

Procedure

1. Install the new installation package. In 8.1.3 you will need to re-configure the database configuration information during installation. In 8.1.4, this is not necessary as it is retrieved from the DAP.

2. Undeploy the original `.war` file from your application server.

> ### Important
> Do not just copy the new `.war` file over the old `.war` file in your application server directory. Genesys recommends undeploying first and letting the application server clean up its files, then deploying the new `.war` file.

3. Deploy the new `.war` file to your application server.

> ### Important
> If you have a very large repository database, it may take several minutes the first time you deploy the new `.war` file, as GRAT must re-build the index cache. Once this process is complete the user will be able to log in to the system.

4. Log into the Genesys Rules Authoring server.