Genesys Rules System Deployment Guide

Localization

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The Genesys Rules Authoring Tool (GRAT) can be localized by installing one or more Genesys Rules Authoring Tool Language Packs (GRAT LP) on top of the base installation. Every time a Language Pack is installed, the `.war` file that is in the installation directory is modified to insert the localized resources, such as the text strings that appear on the screen, and the online help.

You can install more than one language pack; for example, one for each language that you anticipate your users will use. Each user can select their preferred language in their browser's Options screen (see Installing Language Packs).

As each user logs in, GRAT attempts to render the screens in the user's preferred language. If the language is not available, it will default to English.