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Genesys Rules System Deployment Guide

Installing Genesys Rules System (GRS)

4/24/2025

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Task Summary

The following table outlines the task flow for installation of GRS 8.1.4. The procedures in this table provide instructions about installing GRS components on Microsoft Windows. For information about how to install on UNIX-based operating systems, refer to [Installing Genesys Rules System on UNIX Platforms](#).

Objective	Related Procedures and Actions
1. Prepare for installation and review prerequisites.	<ul style="list-style-type: none">• Ensure that your environment meets the prerequisites that are outlined in Preparing for installation.• Ensure that the required CD is available.
2. Create the database for the Rules Repository.	<ul style="list-style-type: none">• Configuring the Rules Repository database
3. Install the Genesys Rules Engine	<ul style="list-style-type: none">• Genesys Administrator:Deploying the Genesys Rules Engine in Genesys Administrator• Configuration Manager:Creating the Genesys Rules Engine Application object in Configuration Manager• Installing the Genesys Rules Engine
4. Install the Genesys Rules Authoring Tool	<ul style="list-style-type: none">• Genesys Administrator:Deploying the Genesys Rules Authoring Tool in Genesys Administrator• Genesys Administrator:Creating an Application Cluster in Genesys Administrator• Configuration Manager:Creating the Genesys Rules Authoring Tool Application objects in Configuration Manager• Configuration Manager: Creating an Application Cluster in Configuration Manager• Installing the Genesys Rules Authoring Tool

Objective	Related Procedures and Actions
5. Deploy the genesys-rules-authoring.war and genesys-rules-engine.war files to your application server.	Deploying the .war files
6. Install the Genesys Rules Development Tool	Installing the Genesys Rules Development Tool
7. Define your business structure	See About Business Structure .
8. Test the installation	Testing the Installation
9. Review the Troubleshooting section for configuration tips and considerations	See Troubleshooting .
10. Redeploy all standard rule packages that have been previously deployed only to pre-8.1.3 Genesys Rules Engines.	In release 8.1.3, the rules engine was updated from Drools 5.1 to 5.5. The rules engine (up to and including release 8.1.2) writes serialized objects to file. These serialized objects are no longer loadable due to the Drools upgrade. To avoid future upgrade issues, rules engines later than 8.1.3 will maintain the rules package in its DRL form.