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Genesys Rules System Deployment Guide

Creating an Application Cluster in Genesys Administrator

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Creating an Application Cluster in Genesys Administrator

Purpose

To create an application cluster in Genesys Administrator to which rules packages can be deployed.

Procedure

1. Create an application template of type `Application Cluster`, if one does not already exist in your environment.
2. Create a Genesys Administrator application of type `Application Cluster`.
3. Go to `Provisioning > Environment > Applications`. If required, navigate to the folder in which you want to store the new `Application` object.
4. Open the `Tasks` panel, if necessary, and click `Create Application` in the `Create` section.
5. Follow the steps in the `Create New Application` wizard.
6. Add as connections to this cluster application the engine applications you wish to treat as a cluster. For each connection be sure to select as a `Listening Port` the `Port ID` for the `Rules Engine Web Application` (either `GRE` or `Genesys Web Engagement`).
7. Add the cluster application as a connection to the `GRAT` application.
8. Save the changes.