



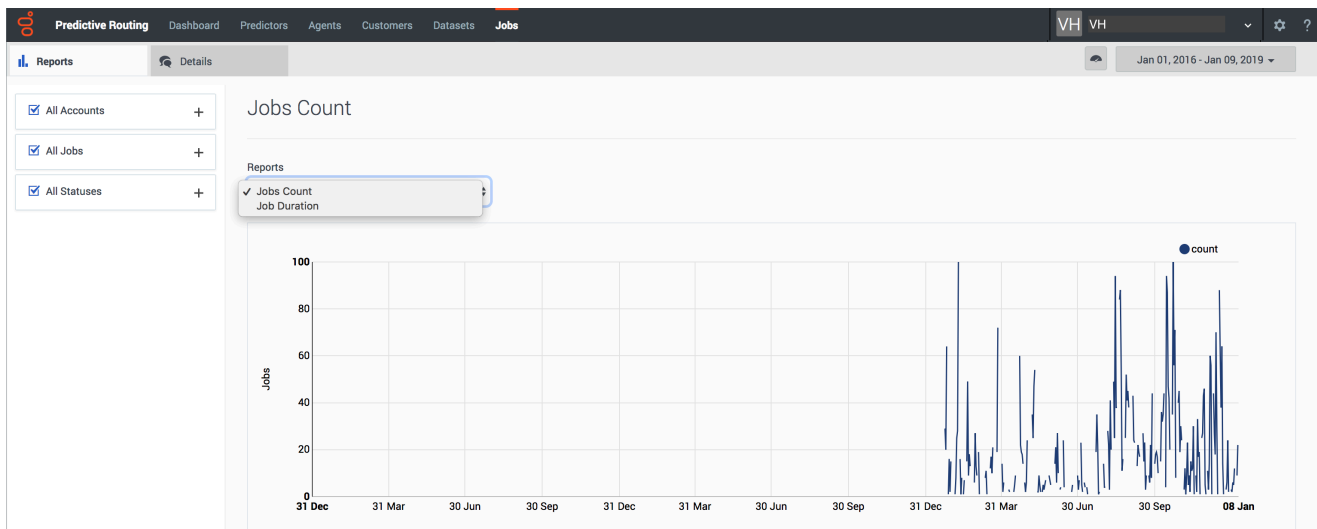
This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Predictive Routing Help

Monitoring Jobs

# Monitoring Jobs

## Review jobs



*Jobs* are processes you initiate, such as synchronizing a dataset or analyzing an object such as a predictor, a model, an agent profile or a customer profile. The **Jobs** tab displays a record of the jobs, both completed and in progress, you have run, along with status information.

To view jobs that are in progress or have already completed, click the **Jobs** tab. On the **Jobs** tab, you can review the Jobs for various time periods, and filter them by **Account**, **Job Type**, or **Status**.

- To view them by **Account**, **Job Type**, or **Status**, click in the corresponding text box and select from the drop-down list that appears.
- To change the time period shown, click the date selector on the right end of the top menu bar and choose the desired date range from the drop-down menu that appears.

On the **Details** tab, you can see a complete list of the jobs for your chosen time period, with their status details.