GENESYS™

Gplus Adapter 8.0 for Siebel CRM User's Guide

Supplement to Gplus Adapter for Siebel CRM User's Guide

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Welcome to the Supplement to the Gplus Adapter 8.0 for Siebel CRM User's Guide. It provides information about how to use new features introduced in 8.0.3 release of this adapter and any other changes to user guide information that are not reflected in the User's Guide PDF.

Released in Version	Feature Name	Article Type	Date Released
8.0.3	Sending Chat Transcript via Siebel-side Email	Updated	December 15, 2016
	Genesys Call Recording Support	Updated	
	SIP Preview Interaction Support	New	