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Gplus Adapter 8.0 for Siebel CRM Deployment Guide

Supplement to Gplus Adapter for Siebel CRM Deployment Guide

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Supplement to Gplus Adapter for Siebel CRM Deployment Guide

Welcome to the Supplement to the [Gplus Adapter 8.0 for Siebel CRM Deployment Guide](#). It provides descriptions of new features introduced in 8.0.3 release of this adapter and any other changes to deployment information that are not reflected in the PDF.

New In This Release

8.0.310

The following new features or functionality are included in this 8.0.310 release:

Feature	Affected Adapter Components
Synchronizing user passwords from Siebel to Genesys using Configuration Synchronization	Gplus Adapter for Siebel CRM Configuration Synchronization
Custom fields verification during campaign synchronization	Gplus Adapter for Siebel CRM Campaign Synchronization
Optimized search query while accessing Siebel business components	Gplus Adapter for Siebel CRM Campaign Synchronization
A new configuration option, xml-dump-dir , to control additional logging of XML messages	Gplus Adapter for Siebel CRM Campaign Synchronization
Support for SIP Cluster	Gplus Adapter for Siebel CRM Voice Component
Support for OpenJDK 8 or Oracle Java 8 Developer's Kit (JDK)	Gplus UCS Gateway Server for Siebel CRM
Support for Siebel CRM IP2017 and Siebel CRM 2018 Note: Siebel IP 2017 and IP 2018 are only supported by Gplus Adapter for Siebel CRM 8.5. See the 8.5 Deployment Guide for information."	All
Support for Windows Server 2016	All
Support for UTF-8 encoding	Supported by the following components: • Gplus Adapter for Siebel CRM, Multimedia Component • Gplus Adapter for Siebel CRM Voice Component • Gplus Adapter for Siebel CRM Media Routing Component • Gplus Communication Server for Siebel CRM

Feature	Affected Adapter Components
	Gplus UCS Gateway Server for Siebel CRM
New options to control client connections	Added support for Gplus Communication Server for Siebel CRM and Gplus Adapter for Siebel CRM Configuration Synchronization

8.0.300

The following new features or functionality are included in this 8.0.300 release:

Feature	Affected Adapter Components
Support for Siebel version 16.0 (IP2016).	All
Support for Unresponsive Process Detection	All except of Gplus UCS Gateway for Siebel CRM
Support for SIP Preview Interaction	Gplus Adapter for Siebel CRM Voice
Support for Genesys Call Recording	Gplus Adapter for Siebel CRM Voice
Support for Sending Chat Transcript via Siebel-side E-Mail	Gplus Adapter for Siebel CRM Multimedia
Support for Campaign Templates	Gplus Adapter for Siebel CRM Campaign Synchronization
Support for TLS v1.1 and v1.2	All

New Features Deployment

Articles that describe new feature deployment can be one of two types: “New” and “Updated”.

- Articles of the “New” type can be read and applied as independent section. All procedures in this section are complete sufficient and should not be integrated into any other procedures. Just follow the procedure as provided.
- Articles of the “Updated” type should be read and applied in parallel with corresponding PDF chapters. Procedures in these chapters may refer to legacy procedures and contain additional steps to them. Steps like “Doing step X of procedure Y do action Z” or “After the step X of procedure Y do sub-step Z” are possible there.

Released in Version	Feature Name	Article Type	Date Released
8.0.310	Synchronizing user passwords from Siebel to Genesys using Configuration Synchronization	New	December 19, 2018
	Transport Layer Security Support - new options for client connection control	Updated	

Released in Version	Feature Name	Article Type	Date Released
	Common Changes, Chapter 1: System Requirements section	Updated	
	Common Changes, Chapter 4, Deploying the Configuration Synchronization Component section	Added	
	Common Changes, Chapter 5, Deployment Guide Common Changes	Added	
8.0.300	Common changes to the Deployment Guide	Updated	December 15, 2016
	Sending Chat Transcript via Siebel-side Email	Updated	
	Genesys Call Recording Support	Updated	
	Unresponsive Process Detection Support	New	
	Campaign Templates Support	New	
	Transport Layer Security Support	New	
	SIP Preview Interaction Support	New	