

## **GENESYS**<sup>®</sup>

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## Genesys Mobile Services Deployment Guide

Using Callbacks without DFM

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## Using Callbacks without DFM

To use the Callback strategy without using DFM, the GMS API can be used with the Session/Fetch requests (HTTP requests) using the URL configured in the **external\_url\_base** configuration option in the **server** section.

The GMS API will be called from the Callback strategy using the Session/Fetch requests (HTTP request), the URL used for these HTTP operations is the GMS application option **external\_url\_base** in **server** section. The following options are available to configure this feature.

- \_enable\_gms\_dfm
- \_fetch\_timeout
- \_fetch\_retry\_attempt
- \_fetch\_retry\_delay
- \_services\_credentials

```
[service.<callback service name>]
```

```
_enable_gms_dfm=false
```

You can also create a GMS Services Credentials Transaction List when accessing the GMS API with credentials:

When GMS API are using credentials, create GMS Services Credentials Transaction List (called for example GMS\_Credentials) with the following annex:

[server] username=username password<password>

The server username is the same username as the **username** option in GMS Application options in **server** section and the server password is the same password as the **password** option in GMS Application options in **server** section.

Add an \_services\_credentials option in Callback service section:

```
[service.<callback service name>]
...
_enable_gms_dfm=false
...
_services_credentials=GMS_Credentials
...
```

## Limitations

When using the Callback strategy without using DFM, the following limitations apply:

- The Session/Fetch HTTP request uses the URL from GMS: external\_url\_base option value.
- There are no round-robin hosts as in the DFM definition.
- Credentials on GMS API are activated on server section only (not per service) via a Transaction List.