

GENESYS

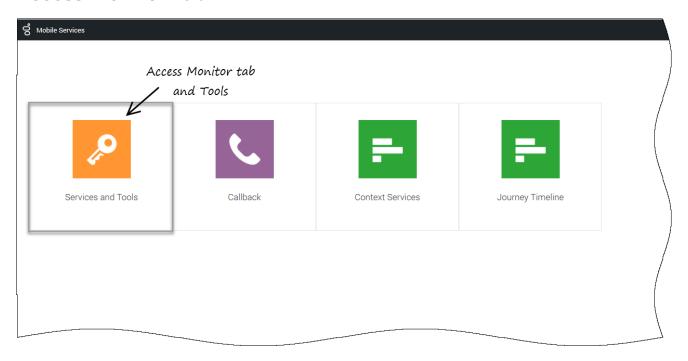
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Service Management UI Help

Monitor Tab

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Access Monitor Tab

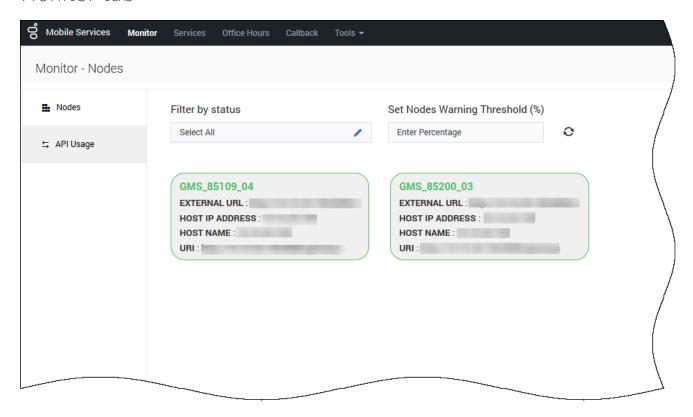


To access this interface, you must log in as a user who owns the Administrator or Supervisor role. Then, you can select the Admin UI icon.

Important

To make sure that the UI displays the right data of the GMS nodes, you need to consider some use cases and configuration options in your GMS application. See the options reference for details.

Monitor tab



The **Monitor** tab displays the current health of the GMS nodes.

In this example (left), you can see several running GMS nodes. A green bar shows the system status for that node is up. A red bar means the system status for that node is down.

The *Monitor* screen refreshes every three minutes.