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# Genesys Mobile Services Deployment Guide

GMS Alarms

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# GMS Alarms

The following alarms can be raised by Genesys Mobile Services based on system status/configuration:

|                                                                                                    |                                                                                                                                                                     |
|----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Resources Configuration Alarm (EventId 2000)                                                       | This alarm is raised by GMS when the server detects a problem on resources configuration (Duplicated DN on same/different Groups)                                   |
| No more resources Alarm (EventId 2001)                                                             | This alarm is raised by GMS when no more resources are available in GMS (LOCAL or CLUSTER strategy).                                                                |
| web_port option Alarm (EventId 2002)                                                               | This alarm is raised by GMS when at startup, a GMS is not available on web_port.                                                                                    |
| NO_JDK Alarm (EventId 2003)<br>Introduced in <b>8.5.006.09</b>                                     | This alarm is raised when GMS is not started using a JDK (used to compile DFM files.)                                                                               |
| Config Server: Handle Connection Failure Alarm (EventId 2004)<br>Introduced in <b>8.5.114.09</b>   | GMS raises this alarm when it fails to connect the Configuration Server. In this scenario, the GMS alarm displays at which time GMS will try to connect again.      |
| Config Server: Handle Registration Failure Alarm (EventId 2005)<br>Introduced in <b>8.5.114.09</b> | GMS raises this alarm when it fails to register on the Configuration Server. In this scenario, the GMS alarm displays at which time GMS will try to register again. |

To create Alarms, refer to [Creating the SCS Alarm Conditions](#).