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Service Management UI Help

Scenarios

Contents

- 1 Scenarios
 - 1.1 GMS Built-in
 - 1.2 Access Number Allocation Call Flows
 - 1.3 Callback Services

Scenarios

GMS Built-in

These are services that are executed in the Genesys Mobile Services server. They provides a specific business oriented functionality that can be tuned through configuration options. This service is used by external applications. Note: For all types of services, the gms_user HTTP Header is stored as part of the service data.

- [Request-interaction \(Simple Voice Inbound-Immediate Call\)](#)

Call Matching Services

These are services that provide a utility or composite Access Information related functionality to other services or applications. They are to be used in conjunction with the business services.

- [Match-interaction](#)
- [Request-access](#)

Access Number Allocation Call Flows

- [Access Number Allocation Call Flows No Locking and Locking](#)

Callback Services

The Callback services are executed in the Orchestration server, and managed in the Genesys Mobile Services server. See the [Callback User's Guide](#) for information about these scenarios.