Service Management UI Help

Access Number Allocation Call Flows
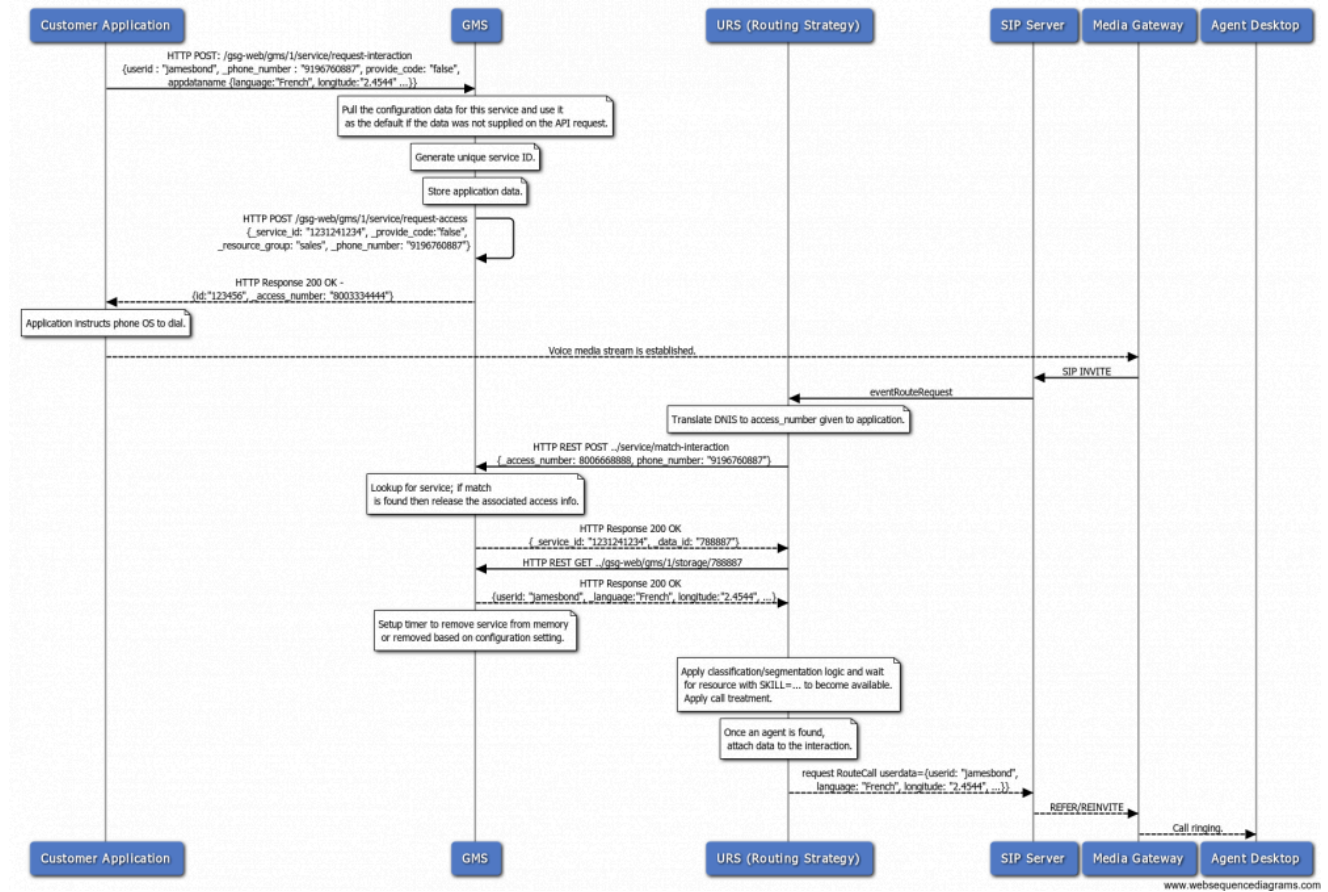
5/2/2025

Contents

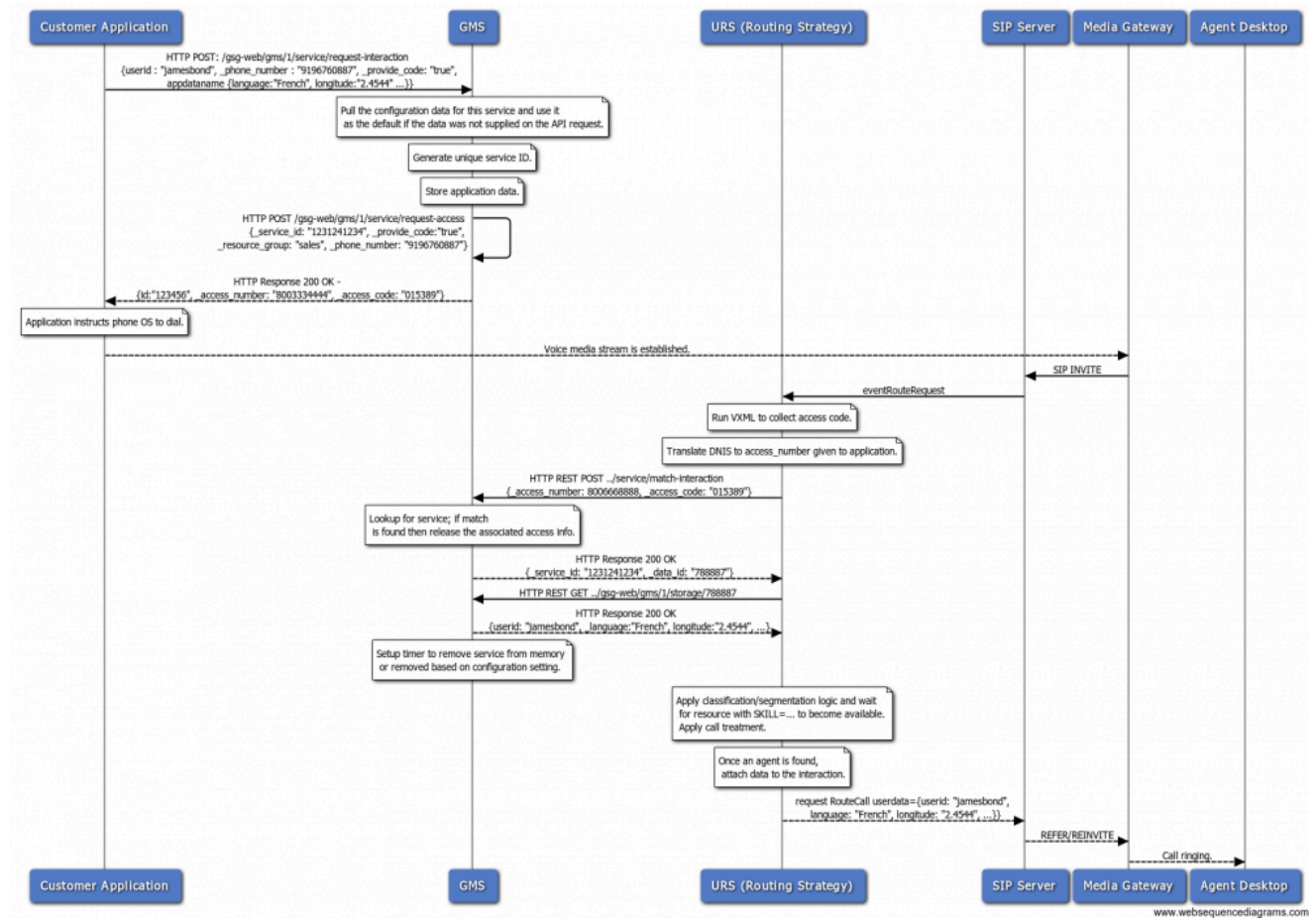# Access Number Allocation Call Flows
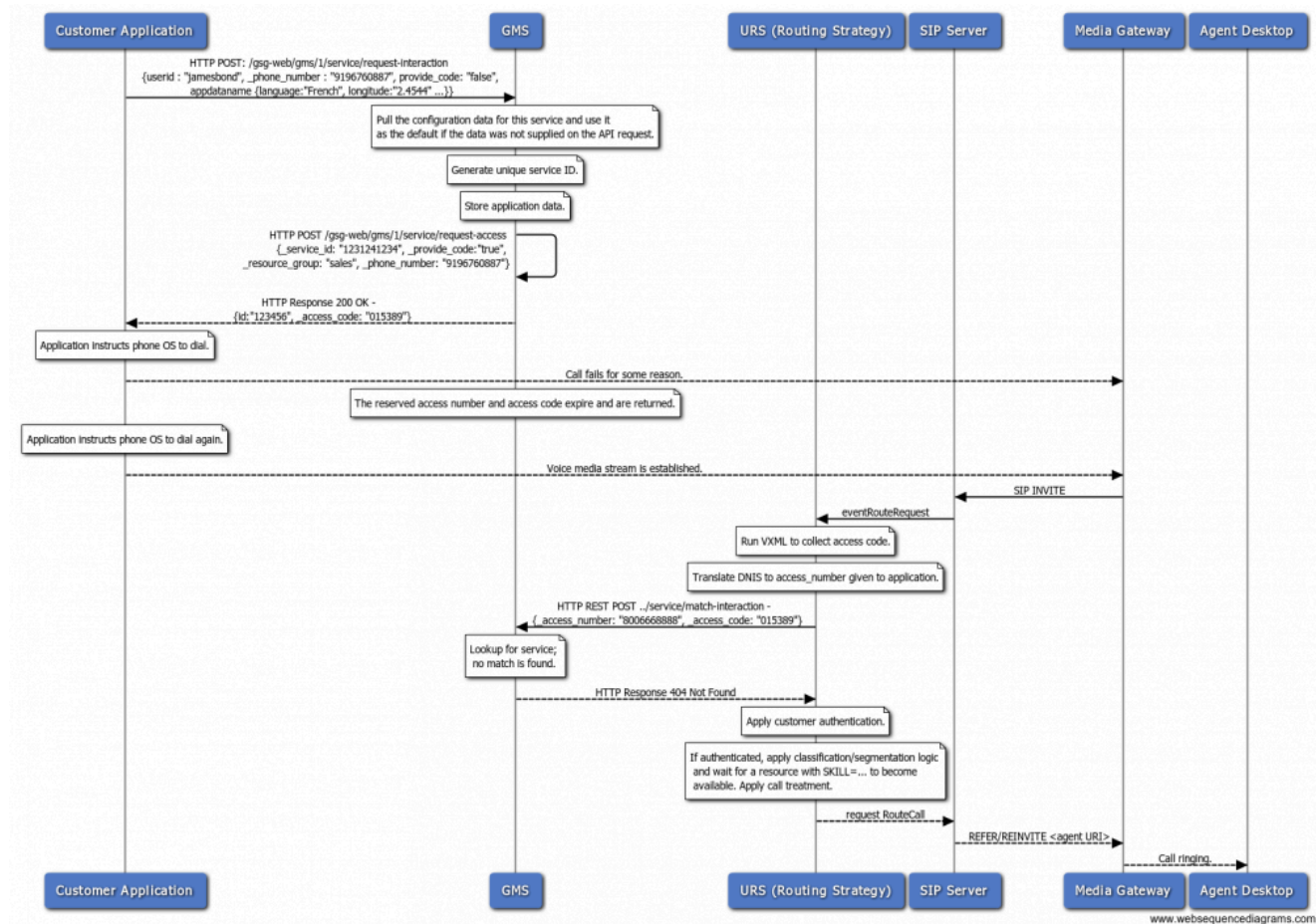
No Locking

DNIS only - no match is done here
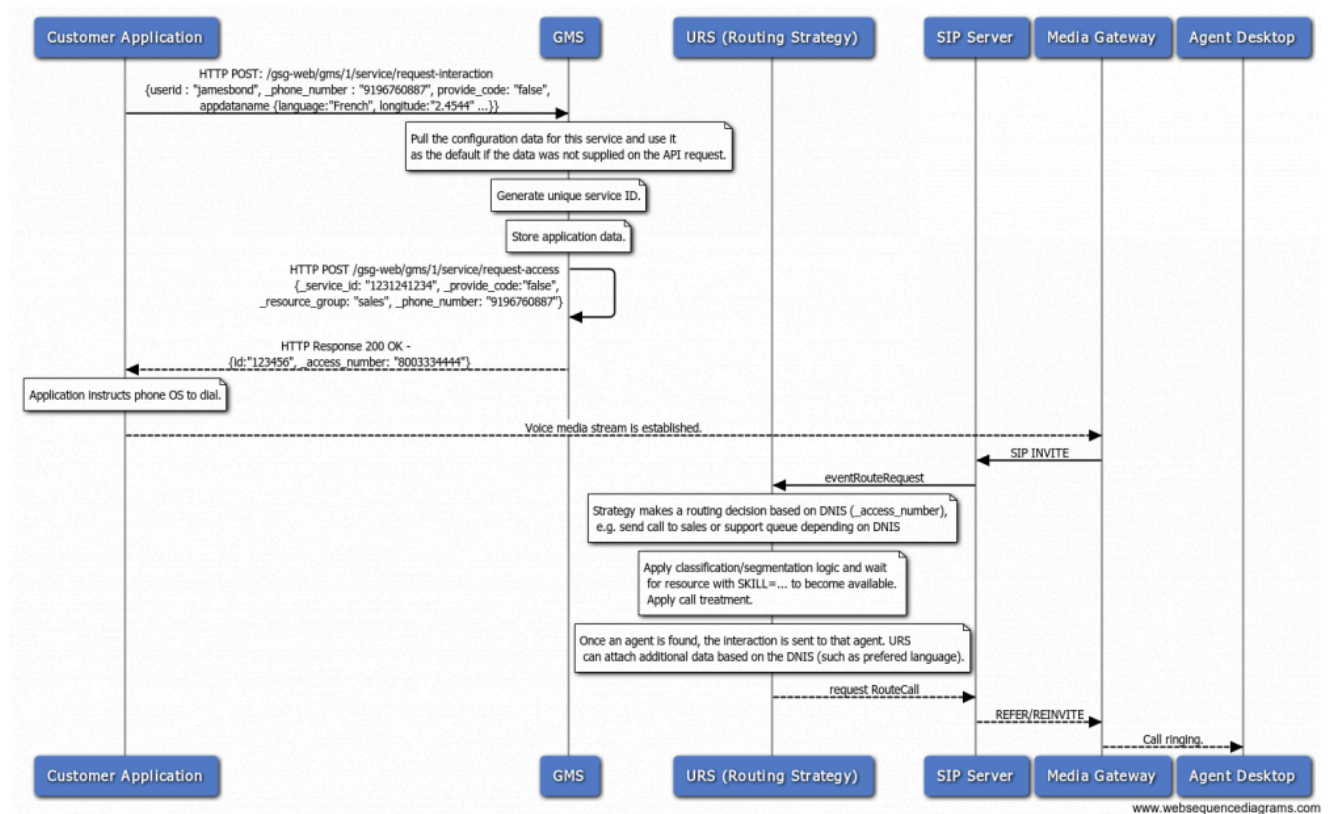
Match DNIS + ANI

Match DNIS + Access Code

No Match

Locking

The only difference between locking and non-locking call flows is the algorithm that determines how access numbers are handed out. In this case, a given access number is only assigned to a single service which allows for a more reliable match.