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# Genesys Mobile Services Deployment Guide

Starting and Stopping

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# Starting and Stopping

## Overview

You can start Genesys Mobile Services in any of the following ways:

Objective	Related procedures and actions
Using Solution Control Interface (SCI)	Complete the following procedure:  <a href="#">Starting and Stopping Genesys Mobile Services Using Solution Control Interface</a>
Using Genesys Administrator	Complete the following procedure:  <a href="#">Starting and Stopping Genesys Mobile Services Using Genesys Administrator</a>

## Starting and Stopping Genesys Mobile Services Applications Using Solution Control Interface

### Prerequisites

- Genesys Mobile Services is installed. See [Deployment Guide](#).

### Start

1. From the Applications view in SCI, select Genesys Mobile Services Application object on the list pane.
2. Click the appropriate button (Start or Stop) on the toolbar, or select that command from either the Action menu or the shortcut menu. (Right-clicking your Application object displays the shortcut menu.)
3. Click Yes in the confirmation box that appears. Your application obeys the command that you selected.

### End

For information about how to use SCI, refer to *Framework 8.1 Solution Control Interface Help*.

# Starting and Stopping Genesys Mobile Services Applications Using Genesys Administrator

## Prerequisites

- Genesys Mobile Services is installed. See [Deployment Guide](#).

## Start

1. Log in to Genesys Administrator.
2. On the Provisioning tab, select Environment > Applications.
3. Select the GMS Application.
4. Right-click the application, and then select the appropriate command from the drop-down menu. These three choices apply:
  - Start applications
  - Stop applications
  - Stop applications gracefully

## End

## Create Genesys Mobile Services Related Alarms

The following alarms can be raised by Genesys Mobile Services based on system status/configuration:

1. Resources Configuration Alarm (EventId 2000): This alarm is raised by GMS when the server detects a problem on resources configuration (Duplicated DN on same/different Groups)
2. No more resources Alarm (EventId 2001): This alarm is raised by GMS when no more resources are available in GMS (LOCAL or CLUSTER strategy).

To create Alarms, please refer to [Creating the SCS Alarm Conditions](#).