Genesys Info Mart Physical Data Model for a PostgreSQL Database

Table RECORD_STATUS

5/6/2025

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Description

> **Modified:** 8.5.014.34 (in Microsoft SQL Server, data type for the RECORD_STATUS and RECORD_STATUS_CODE columns modified in single-language databases); 8.5.003 (in Oracle, fields with VARCHAR data types use explicit CHAR character-length semantics)
>
> In partitioned databases, this table is not partitioned.

RECORD_STATUS allows facts to be described based on attributes of an outbound campaign record status. Each row describes one record status, such as Updated or Canceled.

> **Tip**
>
> To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.
>
> **Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	DV
RECORD_STATUS_KEY	integer	X	X		
RECORD_STATUS	varchar(32)				
RECORD_STATUS_CODE	varchar(32)				
CREATE_AUDIT_KEY	numeric(19)		X	X	

Column	Data Type	P	M	F	DV
UPDATE_AUDIT_KEY	numeric(19)		X	X	

RECORD_STATUS_KEY

The surrogate key that is used to join this dimension table to the fact tables.

RECORD_STATUS

Modified: 8.5.014.34 (in Microsoft SQL Server, data type changed from `varchar` to `nvarchar` in single-language databases)
The description of the record status. This field is set to one of the following values:

- No Record Status
- Ready
- Retrieved
- Updated
- Stale

- Cancelled
- Agent Error
- Chain Updated
- Missed Callback
- Chain Ready

This value can change with localization.

RECORD_STATUS_CODE

Modified: 8.5.014.34 (in Microsoft SQL Server, data type changed from `varchar` to `nvarchar` in single-language databases)
The code of the record status description that is stored in the RECORD_STATUS column. This field is set to one of the following values:

- NO_RECORD_STATUS
- READY
- RETRIEVED
- UPDATED
- STALE

- CANCELLED
- AGENT_ERROR
- CHAIN_UPDATED
- MISSED_CALLBACK
- CHAIN_READY

This value does not change with localization.

CREATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools—that is, applications that need to identify newly added data.

UPDATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data update. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools—that is, applications that need to identify recently modified data.

Index List

No indexes are defined.

Subject Areas

- Contact_Attempt — Represents outbound campaign contact record attempts. An attempt may or may not include dialing.