Genesys Info Mart Physical Data Model for a PostgreSQL Database

Table GROUP_ANNEX

5/3/2025

Table GROUP_ANNEX

Description

Introduced: 8.1.4
Modified: 8.5.015.19 (PRODUCER_BATCH_ID added); 8.5.014.34 (in Microsoft SQL Server, data type for the VALUE column modified in single-language databases and for the SECTIONNAME and KEYNAME columns modified in single- and multi-language databases); 8.5.003 (in Oracle, fields with VARCHAR data types use explicit CHAR character-length semantics)

In partitioned databases, this table is not partitioned.

This table stores additional configuration data for configuration objects of the following types:

- Agent Group
- DN Group

The data is based on the records that are stored in the GC_ANNEX table of the configuration IDB for these configuration objects. Genesys Interactive Insights uses the data to control visibility for certain data and reports.

A new row is issued for each geographical location, business line, or organizational structure attribute that is specified for a resource group as a configuration option on the Annex tab of the corresponding configuration object. Changing the name of the specified option causes a new row to be created. Changing the name of the specified section causes a new row to be created for each option that is associated with this section. Deleting the section causes all records for associated options to be terminated.

> ## Tip
>
> To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.
>
> **Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	DV
GROUP_KEY	integer	X	X	X	
TENANT_KEY	integer		X	X	
SECTIONNAME	varchar(255)	X	X		
KEYNAME	varchar(255)	X	X		
VALUE	varchar(255)				
END_TS	integer		X		
CFGOBJECTID	integer		X		
CFGOBJECTTYPE	numeric(3)		X		
CREATE_AUDIT_KEY	numeric(19)		X	X	
UPDATE_AUDIT_KEY	numeric(19)		X	X	
ACTIVE_FLAG	numeric(1)		X		
PRODUCER_BATCH_ID	numeric(19)				

GROUP_KEY

The primary key that is used to join this table to the GROUP_ dimension.

TENANT_KEY

The surrogate key that is used to join this dimension to the TENANT dimension.

SECTIONNAME

Modified: 8.5.014.34 (in Microsoft SQL Server, data type changed from varchar to nvarchar in single-language databases and the size of the nvarchar data type changed in multi-language databases)
The name of the configuration section on the Annex tab of the configuration object in which the specified option is located. This value equals the value of the GC_ANNEX.SECTIONNAME IDB field for a respective Agent Group or DN Group record.

KEYNAME

Modified: 8.5.014.34 (in Microsoft SQL Server, data type changed from varchar to nvarchar in single-language databases and the size of the nvarchar data type changed in multi-language databases)
The name of the configuration option that specifies the geographical location, business line, or organization structure and that is set on the Annex tab of the configuration object. This value equals

the value of the GC_ANNEX.KEYNAME field in IDB for a respective Agent Group or DN Group record.

VALUE

Modified: 8.5.014.34 (in Microsoft SQL Server, data type changed from `varchar` to `nvarchar` in single-language databases)
The value of the specified configuration option that is set on the Annex tab of the configuration object. This value equals the value of the GC_ANNEX.VALUE field in IDB for a respective Agent Group or DN Group record.

END_TS

The UTC-equivalent value of the date and time at which the configuration was changed (for example, the option, section, or object was removed). This value equals the value of the GC_ANNEX.DELETED field in IDB for a respective Agent Group or DN Group record.

CFGOBJECTID

The DBID of the configuration object. This value equals the value of the GC_ANNEX.CFGOBJECTID field in IDB for a respective Agent Group or DN Group record.

CFGOBJECTTYPE

The type of the configuration object: Agent Group or DN Group. This value equals the value of the GC_ANNEX.CFGOBJECTTYPE field in IDB for a respective Agent Group or DN Group record.

CREATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools — that is, applications that need to identify newly added data.

UPDATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data update. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools — that is, applications that need to identify recently modified data.

ACTIVE_FLAG

Indicates whether the specified configuration option is currently active: 0 = No, 1 = Yes.

PRODUCER_BATCH_ID

Introduced: Release 8.5.015.19
Reserved for internal use.

Index List

CODE	U	C	Description
I_GROUP_ANNEX_END_TS			Improves access time, based on the End Timestamp.
I_GROUP_ANNEX	X		Improves access time, based on dimension values.

Index I_GROUP_ANNEX_END_TS

Field	Sort	Comment
END_TS	Ascending	

Index I_GROUP_ANNEX

Field	Sort	Comment
CFGOBJECTID	Ascending	
CFGOBJECTTYPE	Ascending	
KEYNAME	Ascending	
SECTIONNAME	Ascending	

Subject Areas

No subject area information available.