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# Genesys Info Mart Physical Data Model for a PostgreSQL Database

Resource\_Skill Subject Area

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# Resource\_Skill Subject Area

This subject area represents the skill resumes of agent resources.



Resource\_Skill Subject Area View Large

## Subject Area Dimensional Model Tables

Table/View	Description
<b>DATE_TIME</b>	Allows facts to be described by attributes of a calendar date and 15-minute interval.
<b>RESOURCE_</b>	Allows facts to be described based on the attributes of contact center resources.
<b>RESOURCE_SKILL_FACT</b> view	Describes an agent's skills and proficiency levels.