

# **GENESYS**

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# Genesys Info Mart Physical Data Model for an Oracle Database

Table SDR\_SURVEY\_TRANSCRIPT\_FACT

# Table SDR\_SURVEY\_TRANSCRIPT\_FACT

#### Description

**Introduced:** 8.5.005.20. Supported in certain Genesys Engage cloud deployments only. **Modified:** 8.5.116.45 (size of the SESSION\_ID column increased); 8.5.010.16 (UPDATE\_AUDIT\_KEY added); 8.5.010 (in Microsoft SQL Server, data type for SESSION\_ID modified in multi-language databases)

In partitioned databases, this table is partitioned.

This table captures transcriptions of voice messages left by survey respondents.

#### Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.

**Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

#### Column List

#### Legend

| Column         | Data Type             | P | M | F | DV |
|----------------|-----------------------|---|---|---|----|
| SESSION_ID     | VARCHAR2(128<br>CHAR) | Χ | X |   |    |
| START_DATE_TIM | ENKAMBER(10)          | Χ | X | X |    |
| TRANSCRIPTION_ | TNUWBER(19)           |   | X |   |    |
| TRANSCRIPTION  | VARCHAR2(4000         |   |   |   |    |

| Column                    | Data Type | Р | M | F | DV |
|---------------------------|-----------|---|---|---|----|
|                           | CHAR)     |   |   |   |    |
| CREATE_AUDIT_KENUMBER(19) |           | X | Χ |   |    |
| UPDATE_AUDIT_KENUMBER(19) |           |   |   | X |    |

#### SESSION ID

**Modified:** 8.5.116.45 (size of the column increased); 8.5.010 (in Microsoft SQL Server, data type modified in multi-language databases)

The ID as assigned to the session by Orchestration Server. You can use the SESSION\_ID to link the SDR SURVEY TRANSCRIPT FACT record with an SDR SESSION FACT.

#### START\_DATE\_TIME\_KEY

Identifies the start of a 15-minute interval in which the fact began. Use this value as a key to join the fact tables to any configured DATE TIME dimension.

#### TRANSCRIPTION\_TS\_MS

The time stamp when the transcription was produced.

#### **TRANSCRIPTION**

The transcription of a voice message left by a survey respondent.

#### CREATE AUDIT KEY

The surrogate key that is used to join to the CTL\_AUDIT\_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools--that is, applications that need to identify newly added data.

#### UPDATE\_AUDIT\_KEY

Introduced: Release 8.5.010.16

The surrogate key that is used to join to the CTL\_AUDIT\_LOG control table. The key specifies the lineage for data update. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools — that is, applications that need to identify recently modified data.

### Index List

| CODE                   | U        | С | Description   |
|------------------------|----------|---|---|
| I_SDR_SRV_TRANSCRIPT_F | FACT_SDT |   | Improves access time,<br>based on the Start Date<br>Time key. |

## $Index\ I\_SDR\_SRV\_TRANSCRIPT\_FACT\_SDT$

| Field               | Sort      | Comment |
|---------------------|-----------|---------|
| START_DATE_TIME_KEY | Ascending |         |

# Subject Areas

No subject area information available.