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Genesys Info Mart Physical Data Model for an Oracle Database

Table GPM_DIM1

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Description

Introduced: 8.5.014.09

In partitioned databases, this table is not partitioned.

This table allows Predictive Routing facts to be described based on miscellaneous characteristics of the predictor and routing attempt.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	DV
ID	NUMBER(10)	X	X		
PREDICTOR_TYPE	VARCHAR2(32 CHAR)		X		unknown
ROUTING_CRITERIA	VARCHAR2(32 CHAR)		X		unknown
CREATE_AUDIT_KEY	NUMBER(19)		X	X	

Table GPM_DIM1

ID

The primary key of this table. This ID is referenced from other tables as GPM_DIM1_KEY.

PREDICTOR_TYPE

Based on KVP: gpmPredictorType

Describes the type of KPI for which the predictor is used.

ROUTING_CRITERIA

Based on KVP: gpmRoutingMethod

Reserved for future use.

CREATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools—that is, applications that need to identify newly added data.

Index List

CODE	U	C	Description
I_GPM_DIM1	X		Ensures that the combinations of values that are stored in the dimension table are unique.

Index I_GPM_DIM1

Field	Sort	Comment
PREDICTOR_TYPE	Ascending	
ROUTING_CRITERIA	Ascending	

Table GPM_DIM1

Subject Areas

No subject area information available.