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# Genesys Info Mart Physical Data Model for a Microsoft SQL Server Database

Table COBROWSE\_USER\_AGENT

# Table COBROWSE\_USER\_AGENT

## Description

**Introduced:** 8.5.011.14

**Modified:** 8.5.014.34 (in Microsoft SQL Server, data type for the CREATOR\_USER\_AGENT, CREATOR\_DEVICE\_\*, CREATOR\_OS\_\*, and CREATOR\_AGENT\_\* columns modified in single-language databases)

In partitioned databases, this table is not partitioned.

This dimension table allows Co-browse facts to be described based on characteristics of the customer's system that is used to view web pages in a Co-browse session. The system characteristics include details about customer's device and browser.

### Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

**Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

## Column List

### Legend

| Column               | Data Type     | P | M | F | DV      |
|----------------------|---------------|---|---|---|---------|
| ID                   | int           | X | X |   |         |
| CREATOR_USER_AGENT   | nvarchar(255) |   | X |   | Unknown |
| CREATOR_DEVICE_CLASS | nvarchar(32)  |   | X |   | Unknown |

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Table COBROWSE\_USER\_AGENT

| Column                | Data Type    | P | M | F | DV      |
|-----------------------|--------------|---|---|---|---------|
| CREATOR_DEVICE_BRAND  | varchar(32)  |   | X |   | Unknown |
| CREATOR_DEVICE_NAME   | varchar(32)  |   | X |   | Unknown |
| CREATOR_OS_CLASS      | varchar(32)  |   | X |   | Unknown |
| CREATOR_OS_NAME       | varchar(32)  |   | X |   | Unknown |
| CREATOR_OS_VERSION    | nvarchar(32) |   | X |   | Unknown |
| CREATOR_AGENT_CLASS   | varchar(32)  |   | X |   | Unknown |
| CREATOR_AGENT_NAME    | varchar(32)  |   | X |   | Unknown |
| CREATOR_AGENT_VERSION | varchar(32)  |   | X |   | Unknown |
| CREATE_AUDIT_KEY      | numeric(19)  |   | X | X |         |

## ID

The primary key of this table. This ID is referenced from other tables as COBROWSE\_USER\_AGENT\_KEY.

## CREATOR\_USER\_AGENT

**Modified:** 8.5.014.34 (in Microsoft SQL Server, data type changed from varchar to nvarchar in single-language databases)

The type and version of the browser ("UserAgent") that the customer has used in the Co-browse session.

## CREATOR\_DEVICE\_CLASS

**Modified:** 8.5.014.34 (in Microsoft SQL Server, data type changed from varchar to nvarchar in single-language databases)

The type of the computing device, such as desktop or mobile, that the customer has used in the Co-browse session.

## CREATOR\_DEVICE\_BRAND

**Modified:** 8.5.014.34 (in Microsoft SQL Server, data type changed from varchar to nvarchar in single-language databases)

The brand of the customer's device used in the Co-browse session.

## CREATOR\_DEVICE\_NAME

**Modified:** 8.5.014.34 (in Microsoft SQL Server, data type changed from varchar to nvarchar in single-language databases)

The name of the customer's device used in the Co-browse session.

## CREATOR\_OS\_CLASS

**Modified:** 8.5.014.34 (in Microsoft SQL Server, data type changed from varchar to nvarchar in single-language databases)  
The type of the operating system running on the customer's device used in the Co-browse session.

## CREATOR\_OS\_NAME

**Modified:** 8.5.014.34 (in Microsoft SQL Server, data type changed from varchar to nvarchar in single-language databases)  
The name of the operating system running on the customer's device used in the Co-browse session.

## CREATOR\_OS\_VER

**Modified:** 8.5.014.34 (in Microsoft SQL Server, data type changed from varchar to nvarchar in single-language databases)  
The version of the operating system running on the customer's device used in the Co-browse session; for example, Mac OS X.

## CREATOR\_AGENT\_CLASS

**Modified:** 8.5.014.34 (in Microsoft SQL Server, data type changed from varchar to nvarchar in single-language databases)  
The type of the application used by the customer in the Co-browse session; for example, Browser.

## CREATOR\_AGENT\_NAME

**Modified:** 8.5.014.34 (in Microsoft SQL Server, data type changed from varchar to nvarchar in single-language databases)  
The name of the application (browser) used by the customer in the Co-browse session; for example, Chrome.

## CREATOR\_AGENT\_VER

**Modified:** 8.5.014.34 (in Microsoft SQL Server, data type changed from varchar to nvarchar in single-language databases)  
The version of the application (browser) used by the customer in the Co-browse session.

## CREATE\_AUDIT\_KEY

The surrogate key that is used to join to the CTL\_AUDIT\_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools—that is, applications that need to identify newly added data.

## Index List

| CODE                   | U | C | Description  |
|------------------------|---|---|--|
| I_COBROWSE_USER_AGENTX |   |   | Ensures that the combinations of values that are stored in the dimension table are unique. |

## Index I\_COBROWSE\_USER\_AGENT

| Field                | Sort      | Comment |
|----------------------|-----------|---------|
| CREATOR_USER_AGENT   | Ascending |         |
| CREATOR_DEVICE_CLASS | Ascending |         |
| CREATOR_DEVICE_BRAND | Ascending |         |
| CREATOR_DEVICE_NAME  | Ascending |         |
| CREATOR_OS_CLASS     | Ascending |         |
| CREATOR_OS_NAME      | Ascending |         |
| CREATOR_OS_VER       | Ascending |         |
| CREATOR_AGENT_CLASS  | Ascending |         |
| CREATOR_AGENT_NAME   | Ascending |         |
| CREATOR_AGENT_VER    | Ascending |         |

## Subject Areas

No subject area information available.