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Genesys Info Mart Physical Data Model for a Microsoft SQL Server Database

New in Release 8.5.1

3/26/2025

New in Release 8.5.1

This page supplements the [New in Release 8.5.1](#) page in the *Deployment Guide*, to provide information about schema-related changes introduced in Genesys Info Mart 8.5.1 releases, starting with the most recent release. See [New in Release 8.5.0](#) for information about earlier schema-related changes introduced in Genesys Info Mart 8.5.0 releases.

For a summary you can sort to see schema-related changes by table/column and type of change, as well as by release, see [Summary of Info Mart Schema Changes](#). See the short video on the [New in the Info Mart Database](#) page to learn how to view summary information about schema changes.

New in Release 8.5.116.29

- **Data Export enhancements:**

- The export job now creates multiple export chunks when the amount of data to be exported exceeds the export chunk size — for example, when there is an export backlog, such as when data is re-exported. The `max-chunks-per-job` configuration option enables you to specify the maximum number of export chunks. By default, the maximum number of export chunks is 10. This improvement can significantly reduce the time required to process large export backlogs. Previously, the export job exported only one chunk of data each time it ran.
- The export job now purges exported data based on the export creation time, as indicated by the `created-ts` value in the export metadata file. Previously, the export job purged exported data based on the data generation time, as indicated by the `max-data-ts` value in the metadata file.

New in Release 8.5.116.26

- **Outbound Contact reporting enhancement** — You can now use the `ocs-dial-sched-time` option to specify whether Genesys Info Mart populates the `CONTACT_ATTEMPT_FACT.DIAL_SCHED_TIME` and `DIAL_SCHED_TIME_KEY` columns with the first or the last value OCS records in the `dial_sched_time` field during a contact attempt.
- **Schema change** — Two new columns, `ACTIVE_FLAG` and `UPDATE_AUDIT_KEY`, are added to the `SM_MEDIA_NEUTRAL_STATE_FACT` table. These columns are reserved for future use and are not populated.

New in Release 8.5.116.20

- **Data Export encryption** — Genesys Info Mart now supports encrypting the .zip files in your Data Export package. For information about enabling this feature, see [About Data Export Capability](#).

New in Release 8.5.116.12

- A new column, STEPCOUNT, in the **SDR_BOTS_FACT** table supports more granular tracking of bot activity.
- For reporting data that Genesys Info Mart obtains from Kafka, a new table, CTL_PRODUCER_INFO, stores information about the version of the upstream application or service that produced the Kafka data. A new column, PRODUCER_INFO_KEY, in the **CTL_AUDIT_LOG** table enables you to trace the Kafka data lineage and is useful for troubleshooting purposes.
- A new column, ORSSESSIONID, is added to the **INTERACTION_RESOURCE_FACT (IRF)** and **MEDIATION_SEGMENT_FACT (MSF)** tables for internal use.