GENESYS

Genesys Info Mart Deployment Guide

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9.x This version of the Deployment Guide applies to Genesys Info Mart that is part of 9.0. For 8.5 releases of Genesys Info Mart prior to August 30, 2019, see the 8.5.0 version of this document.

Welcome to the Genesys Info Mart Deployment Guide. This document describes the procedures that you must complete in order to configure and install Genesys Info Mart 8.5 and Genesys Info Mart Manager. It also provides in-depth information about Genesys Info Mart functioning. In brief, you will find the following information in this guide:

- Overview of Genesys Info Mart architecture and functionality
- Pre-installation considerations
- Installation instructions

> ### Important
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> For versions of this document created for other releases of this product, see the main Genesys Info Mart page or request the Documentation Library DVD, which you can order by e-mail from Genesys Order Management.