GENESYS™

Genesys Info Mart Physical Data Model for an Oracle Database

Table COBROWSE_USER_AGENT

12/19/2025

Table COBROWSE_USER_AGENT

Description

Introduced: 8.5.011.14

In partitioned databases, this table is not partitioned.

This dimension table allows Co-browse facts to be described based on characteristics of the customer's system that is used to view web pages in a Co-browse session. The system characteristics include details about customer's device and browser.

> **Tip**
>
> To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.
>
> **Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	DV
ID	NUMBER(10)	X	X		
CREATOR_USER_AGENT	VARCHAR2(255 CHAR)		X		Unknown
CREATOR_DEVICE_CLASS	VARCHAR2(32 CHAR)		X		Unknown
CREATOR_DEVICE_VENDOR	VARCHAR2(32		X		Unknown

Table COBROWSE_USER_AGENT

Column	Data Type	P	M	F	DV
	CHAR)				
CREATOR_DEVICE_NAME	VARCHAR2(32 CHAR)		X		Unknown
CREATOR_OS_CLASS	VARCHAR2(32 CHAR)		X		Unknown
CREATOR_OS_NAME	VARCHAR2(32 CHAR)		X		Unknown
CREATOR_OS_VER	VARCHAR2(32 CHAR)		X		Unknown
CREATOR_AGENT_CLASS	VARCHAR2(32 CHAR)		X		Unknown
CREATOR_AGENT_NAME	VARCHAR2(32 CHAR)		X		Unknown
CREATOR_AGENT_VER	VARCHAR2(32 CHAR)		X		Unknown
CREATE_AUDIT_KEY	NUMBER(19)		X	X	

ID

The primary key of this table. This ID is referenced from other tables as COBROWSE_USER_AGENT_KEY.

CREATOR_USER_AGENT

The type and version of the browser ("UserAgent") that the customer has used in the Co-browse session.

CREATOR_DEVICE_CLASS

The type of the computing device, such as desktop or mobile, that the customer has used in the Co-browse session.

CREATOR_DEVICE_BRAND

The brand of the customer's device used in the Co-browse session.

CREATOR_DEVICE_NAME

The name of the customer's device used in the Co-browse session.

CREATOR_OS_CLASS

The type of the operating system running on the customer's device used in the Co-browse session.

CREATOR_OS_NAME

The name of the operating system running on the customer's device used in the Co-browse session.

CREATOR_OS_VER

The version of the operating system running on the customer's device used in the Co-browse session; for example, Mac OS X.

CREATOR_AGENT_CLASS

The type of the application used by the customer in the Co-browse session; for example, Browser.

CREATOR_AGENT_NAME

The name of the application (browser) used by the customer in the Co-browse session; for example, Chrome.

CREATOR_AGENT_VER

The version of the application (browser) used by the customer in the Co-browse session.

CREATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools—that is, applications that need to identify newly added data.

Index List

CODE	U	C	Description
I_COBROWSE_USER_AGENT	X		Ensures that the combinations of values that are stored in the dimension table are

CODE	U	C	Description
			unique.

Index I_COBROWSE_USER_AGENT

Field	Sort	Comment
CREATOR_USER_AGENT	Ascending	
CREATOR_DEVICE_CLASS	Ascending	
CREATOR_DEVICE_BRAND	Ascending	
CREATOR_DEVICE_NAME	Ascending	
CREATOR_OS_CLASS	Ascending	
CREATOR_OS_NAME	Ascending	
CREATOR_OS_VER	Ascending	
CREATOR_AGENT_CLASS	Ascending	
CREATOR_AGENT_NAME	Ascending	
CREATOR_AGENT_VER	Ascending	

Subject Areas

No subject area information available.