

GENESYS

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Genesys Info Mart Deployment Guide

Genesys Info Mart Overview

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Review the following topics before you plan your Genesys Info Mart deployment:

- Genesys Info Mart Terminology Conventions Find definitions for terms that have specific meanings in the Genesys Info Mart documentation.
- Genesys Info Mart Architecture See a graphical representation of the Genesys Info Mart components, including how they interact with other Genesys components.
- Genesys Info Mart Components Learn about the Genesys Info Mart components and their functions, including general information about the Genesys Info Mart database schema.
- Genesys Info Mart Features and Functionality Learn about the general Genesys Info Mart features and functionality.
- New in Release 8.5.0 Find descriptions of the Genesys Info Mart features and functionality for 8.5.0 releases.