GENESYS™

Genesys Interactive Insights User's Guide

Licensing Restrictions

4/2/2025

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GI2 and Genesys Info Mart licensing allow you to add third-party data to enrich the reporting and analysis of your enterprise operations. You may use GI2, including the BO Web Intelligence component, to report on any Genesys data sources. However, when reporting on non-Genesys data sources, GI2 reports must contain data from at least one Genesys data source. The number of concurrent users who can operate BO software in your environment is controlled by the number of GI2 seats that you have purchased. To obtain unrestricted licenses that enable you to freely access data sources other than Genesys Info Mart, contact SAP.

GI2 8.1.3 and 8.1.4 are based on the *Enterprise Edition* of BI 4.1, while GI2 8.1.0 and GI2 8.1.1 are based on the *Professional Edition – Query, Reporting, and Analysis* of BO XI 3.1. BO XI 3.1 is available in two other editions:

- The Premium Edition.

- The Professional – Enterprise Reporting Edition.

One key difference between the editions is the number of content types that are available within InfoView. The Professional edition allows one content type while the Premium edition allows more than one. For details on the differences in features that are offered by each edition, please refer to the *BusinessObjects Enterprise XI Editions* document. Refer to the licensing agreement for further specific details.