

## **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## SIP Disaster Recovery

SIP Disaster Recovery

## SIP Disaster Recovery

## Introduction

These pages provide guidelines for developers of agent desktop applications that are compatible with the Genesys SIP Business Continuity feature (also known as SIP Disaster Recovery), which is available in SIP Server 8.1. The pages address desktop applications based on the AIL client-side model. Code samples are included that illustrate the recommended design and coding techniques. Genesys recommends that you read these pages in conjunction with the *Framework 8.1 SIP Server High-Availability Deployment Guide*, as well as relevant AIL documentation.

- SIP Business Continuity Architecture
- AIL-Based Desktops

SIP Disaster Recovery 2