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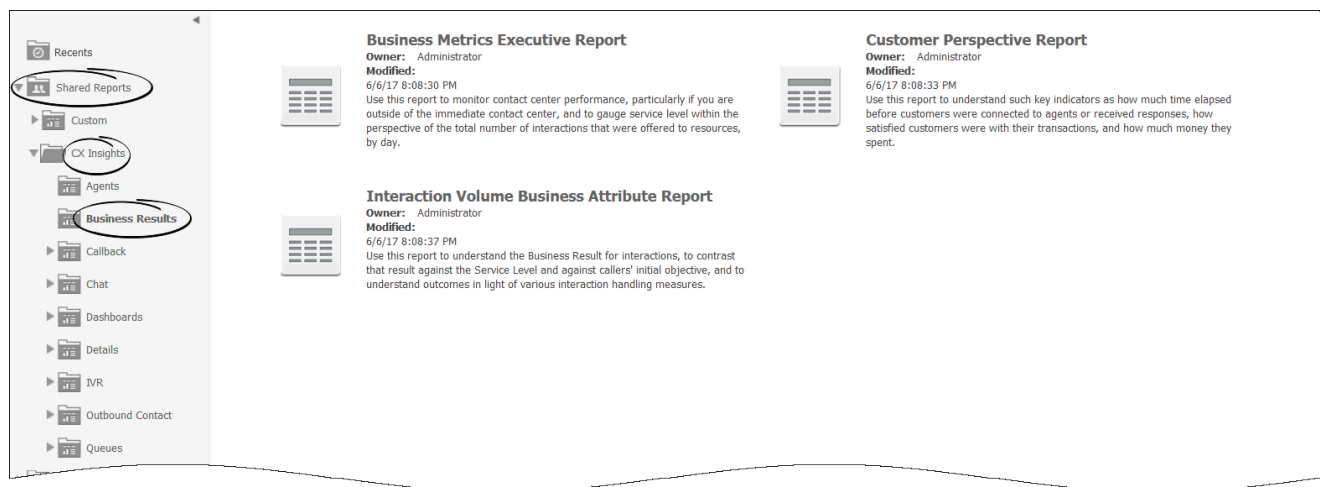
Genesys Customer Experience Insights User's Guide

Business Results reports

Business Results reports

This page describes reports you can use to learn more about the business outcomes resulting from activity in your contact center. The reports in the **Business Results** folder are ready-to-use, but as always, can be modified to suit your specific business needs.

About Business Results reports



The following reports are available in the **CX Insights > Business Results** folder:

- [Business Metrics Executive Report](#)
- [Customer Perspective Report](#)
- [Interaction Volume Business Attribute Report](#)
- [Weekly Business Attribute Dashboard](#)

Related Topics:

- Go back to the [complete list of available reports](#).
- Learn how to [understand and use reports](#).
- Learn how to [create or customize reports](#).