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Genesys Customer Experience Insights Project Guide

User Data Example folder

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The User Data Example folder contains numerous objects that enable the measurement of Info Mart data based on custom userdata attributes.

Many folders contain Custom folders, which are not described in this document; custom folders are provided to store any custom objects.

User Data Example folder and subfolders

This folder contains the following root folder and subfolders.

- [User Data Example](#)

Folder: User Data Example

Introduced: 9.0.007.03

Description: Objects in this folder enable the organization and filtering of Info Mart data based on user data dimensions. Refer to [Using Attached Data](#) in the *Genesys CX Insights User's Guide* for information about how to use elements in this folder.

Metrics:

- There are no metrics in this folder

Attributes:

- | | | |
|---|--|---|
| • Category | • Dimension 2 Gen - Dimension 5 Gen | • Influence Category |
| • Category Key | • Dimension 6 - Dimension 10 | • Screen Actionability Category |
| • Classify Actionability Category | • Dimension 6 Gen - Dimension 10 Gen | • Screen Sentiment Category |
| • Classify Sentiment Category | | |
| • Dimension 1 - Dimension 5 | • GSW Call Type | |

Reports built primarily from the objects in the User Data Example folder and subfolders

No results