Genesys Customer Experience Insights Hardware Sizing Guide

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5/5/2025

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This document provides recommendations for hardware sizing for typical contact center scenarios. This document is intended only for 9.0.x releases of Genesys CX Insights, and is intended for deployments of Genesys CX Insights in Genesys Engage on-premises environments.

The information in this guide is provided based on the assumption that you have read and are familiar with Genesys Customer Experience Insights (Genesys CX Insights) components, features, deployment procedures, and software prerequisites that are described in the *Genesys CX Insights Deployment Guide*.

This document contains the following sections:

- Performance Considerations
- General Guidelines

For more information about terminology and concepts used in this document, see:

- *Genesys CX Insights User's Guide*
- *Genesys CX Insights Deployment Guide*