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Genesys Customer Experience Insights User's Guide

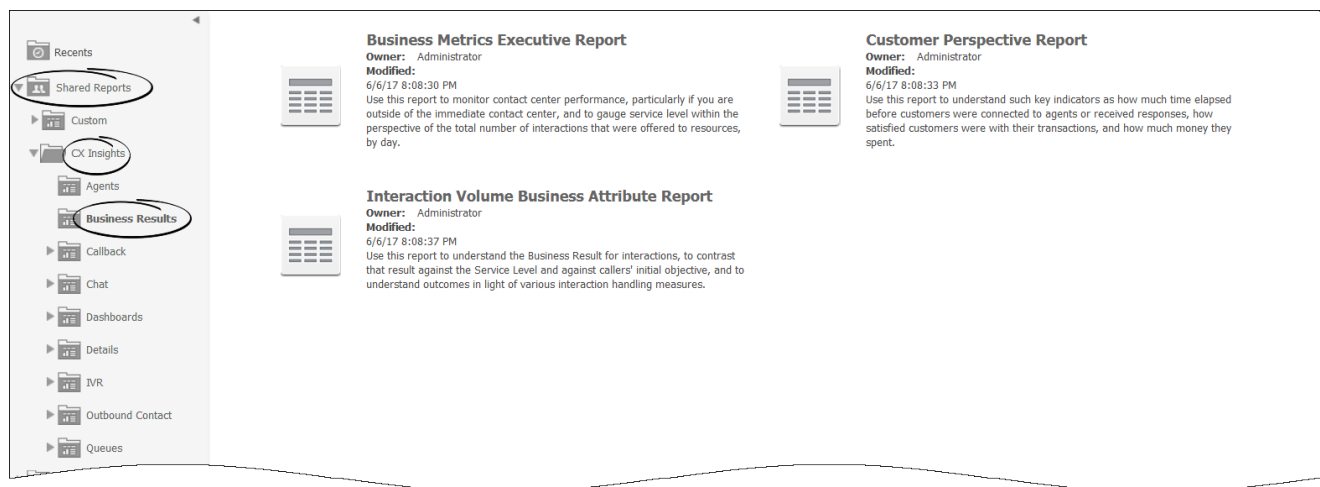
Business Results reports

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Business Results reports

This page describes reports you can use to learn more about the business outcomes resulting from activity in your contact center. The reports in the **Business Results** folder are ready-to-use, but as always, can be modified to suit your specific business needs.

About Business Results reports



The following reports are available in the **CX Insights > Business Results** folder:

- [Business Metrics Executive Report](#)
- [Customer Perspective Report](#)
- [Interaction Volume Business Attribute Report](#)
- [Weekly Business Attribute Dashboard](#)

Related Topics:

- Go back to the [complete list of available reports](#).
- Learn how to [understand and use reports](#).
- Learn how to [create or customize reports](#).