Genesys Customer Experience Insights Project Guide

Detail Attributes

12/18/2025

Detail Attributes

The Detail folder contains numerous attributes that you can use to build reports that describe low-level interaction and agent details

Note the following:

- When creating attributes, any forms you create must have a one-is-to-one mapping relationship. For example, an attribute that represents the name of a customer can have only one phone number form associated with it.

Important

Objects in each folder or subfolder are designed to be used together to create reports. Avoid mixing attributes and metrics from multiple folders into your reports. One exception to this rule is objects in the Time folder; Time attributes can be used in any report, and most reports include at least one attribute from the Time folder.

The following Attributes are available in this folder and are described on this page.

Detail

- There are no attributes in this folder

Detail > Handling Attempt

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- GUID
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Detail > Handling Attempt > Handling User Data Example

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Detail > Transfer

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- Target Service Type
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- Target Technical Result
- Target Technical Result Reason
- Target Technical Result Resource Role
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- Target Type
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Detail > Transfer > Source User Data Example

- Dimension 1 - Dimension 5

- Dimension 6 - Dimension 10

- Dimension 1-10

- Start Date Time Key Rcv

Detail > Transfer > Target User Data Example

- Interaction Handling Attempt ID Rcv

Folder: Detail

There are no attributes in this folder

Folder: Detail > Handling Attempt

Attribute name: Active	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by whether or not the corresponding record in the INTERACTION_FACT table is active.	
Database table: INTERACTION_FACT_GI2.ACTIVE_FLAG	
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Attribute name: Case ID	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by case ID of an external management application, which can be used to tie this third-party application data in with Info Mart data.	
Database table: IRF_USER_DATA_GEN_1.CASE_ID	
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Attribute name: Connection ID	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by attributes of the interaction's connection ID.	
Database table: INTERACTION_FACT_GI2.MEDIA_SERVER_IXN_ID	
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Attribute name: Customer ID	**Folder:** Detail > Handling Attempt
Description: The customer ID as it appears in an external CRM application. This value enables Genesys Info Mart tables to be joined to external data-mart tables and is referenced by the user-defined Genesys Info Mart key that has an ID of 10053.	
Refer to the *Genesys Info Mart Deployment Guide* for information about Genesys Info Mart attached data key assignments. The Customer ID dimension in the Flow class references a field in a derived table whose values are sourced, in part, from the listed Info Mart table.	
Database table:	

IRF_USER_DATA_GEN_1.CUSTOMER_ID

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Attribute name: End Timestamp	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the calendar date and time when the interaction ended.	
Database table: INTERACTION_FACT_GI2.END_TS_TIME	

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Attribute name: From	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the source address of the interaction:	

- For voice, the source address is the interaction's automatic number identification (ANI).
- For email, the source address is the customer's email address.
- For chat, the source address is empty.

Database table: INTERACTION_FACT_GI2.SOURCE_ADDRESS

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Attribute name: GUID	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the globally unique identifier of the interaction as reported by the interaction media server. This identifier may not be unique.	

In the case of T-Server voice interactions, the GUID is the Call UUID. In the case of Multimedia, the GUID is the Interaction ID from Interaction Server.

Database table: INTERACTION_FACT_GI2.MEDIA_SERVER_IXN_GUID

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Attribute name: Handling Attempt End	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the moment when the resource's participation in the interaction ended.	
Database table: INTERACTION_RESOURCE_FACT_GI2.END_TS_TIME	

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Attribute name: Handling Attempt Start	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the moment when the resource began to participate in the interaction.	
Database table: INTERACTION_RESOURCE_FACT_GI2.START_TS_TIME	

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Attribute name: Handling Resource	Folder: Detail > Handling Attempt
Description: Enables data to be organized by the name of the Handling Resource.	
Database table: RESOURCE_TARGET.RESOURCE_NAME	**Form(s):** Handling Resource Type
Forms in this attribute:	
Form: Handling Resource Type **Table.Column:** RESOURCE_TARGET.RESOURCE_TYPE **Data type:** Text	**Description:**
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Attribute name: Interaction Duration	Folder: Detail > Handling Attempt
Description: Enables data to be organized by the difference between the start and end timestamps of the interaction.	
Database table:	
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Attribute name: Interaction Handling Attempt ID	Folder: Detail > Handling Attempt
Description: Enables data to be organized by the primary key of the INTERACTION_RESOURCE_FACT table.	
Database table: INTERACTION_RESOURCE_FACT_GI2.INTERACTION_RESOURCE_ID, IRF_USER_DATA_KEYS.INTERACTION_RESOURCE_ID	
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Attribute name: Interaction ID	Folder: Detail > Handling Attempt
Description: Enables data to be organized by the interaction ID of the INTERACTION_FACT or the INTERACTION_RESOURCE_ FACT table. • For voice interactions, the Interaction ID is the call's connection ID, which is assigned by the telephony server. This ID remains unchanged for as long as the telephony server processes the interaction. • For multimedia interactions originating from an Interaction Server, this value is the assigned Interaction ID.	
Database table: INTERACTION_FACT_GI2.INTERACTION_ID, INTERACTION_RESOURCE_FACT_GI2.INTERACTION_ID	
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Attribute name: Interaction ID SSF	Folder: Detail > Handling Attempt

Description: Enables data to be organized by a key for an interaction from the SDR Sesion Fact table.	
Database table: SDR_SESSION_FACT.INTERACTION_ID	
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Attribute name: Interaction Resource ID	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the primary key of the INTERACTION_RESOURCE_FACT table.	
Database table: INTERACTION_RESOURCE_FACT_GI2.INTERACTION_RESOURCE_ID, IRF_USER_DATA_GEN_1.INTERACTION_RESOURCE_ID	
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Attribute name: Irf Anchor	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the IRF anchor value, which is one of: • 2=The agent who first responded to an offline interaction • 1=Either the first handling resource or the resource that abandoned / stopped the itneraction • 0=All other IRFs.	
Database table: INTERACTION_RESOURCE_FACT_GI2.IRF_ANCHOR	
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Attribute name: IRF Start Date Time Key	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized based on the a key for a particular date and time from the INTERACTION_RESOURCE_FACT hierarchy. Reserved for internal use.	
Database table: INTERACTION_FACT_GI2.START_DATE_TIME_KEY, INTERACTION_FACT_GI2.INTERACTION_SDT_KEY	
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Attribute name: Last Interaction Resource	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized based on the last resource to enter the interaction.	
Database table: INTERACTION_RESOURCE_FACT_GI2.LAST_INTERACTION_RESOURCE	
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Attribute name: Last IVR	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the name of the IVR in which the interaction traveled.	
Database table: RESOURCE_IVR.RESOURCE_NAME	

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Attribute name: Last Queue	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the name of the last queue in which the interaction traveled before it was handled. This attribute excludes virtual queues. Identical to Detail > Transfer > Source Last Queue.	
Database table: RESOURCE_Q.RESOURCE_NAME (WHERE RESOURCE_TYPE_CODE='QUEUE')	

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Attribute name: Last Queue Key	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the primary key of the last queue in which the interaction traveled before it was handled. Excludes virtual queues.	
Database table: INTERACTION_RESOURCE_FACT_GI2.LAST_QUEUE_RESOURCE_KEY, INTERACTION_RES_FACT_TRNSFR_GI2.LAST_QUEUE_RESOURCE_KEY, RESOURCE_Q.RESOURCE_KEY	

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Attribute name: Last VQueue	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the name of the last virtual queue in which the interaction traveled before it was handled.	
Database table: RESOURCE_VQ.RESOURCE_NAME (WHERE RESOURCE_TYPE_CODE='QUEUE')	**Form(s):** Last VQueue Type
Forms in this attribute:	
Form: Last VQueue Type **Table.Column:** RESOURCE_VQ.RESOURCE_SUBTYPE **Data type:** Text	**Description:** Enables data within the reporting interval to be organized by the type of virtual queue. Adding this detail to a report has a significant impact on performance.

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Attribute name: Last VQueue Key	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized based on the resource key of the last virtual queue that the interaction passed through prior to arriving at the IRF resource, whether the interaction was distributed directly from this virtual queue or through another mediation resource.	
Database table: INTERACTION_RESOURCE_FACT_GI2.LAST_VQUEUE_RESOURCE_KEY, INTERACTION_RES_FACT_TRNSFR_GI2.LAST_VQUEUE_RESOURCE_KEY, RESOURCE_VQ.RESOURCE_KEY,	
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Attribute name: Media Server Ixn Guid	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the globally unique identifier of the interaction as reported by the interaction media server. This identifier may not be unique. • T-Server voice interactions: the GUID is the Call UUID. • Multimedia interactions: the GUID is the Interaction ID from Interaction Server.	
Database table: COBROWSE_FACT_GI2.MEDIA_SERVER_IXN_GUID, COBROWSE_FACT_GI2.IMEDIA_SERVER_IXN_GUID, SDR_SESSION_FACT.INTERACTION_ID	
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Attribute name: Resource State	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the media-specific or detailed state of the resource — for example, Busy, Ready, NotReady, and AfterCallWork.	
Database table: RESOURCE_STATE.STATE_NAME	**Form(s):** State Type
Forms in this attribute:	
Form: State Type **Table.Column:** RESOURCE_STATE.STATE_TYPE **Data type:** Text	**Description:** Enables data to be organized by the media-neutral state of the resource — for example, Ready, WorkingReady, and WorkingNotReady.
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Attribute name: Root ID	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the ID of the original interaction given multi-threaded interaction scenarios. This field is currently used only to link an email customer-reply interaction to the original email interaction in the thread. This field is null for all other interaction types, and its value might not be unique.	
Database table: INTERACTION_FACT_GI2.MEDIA_SERVER_ROOT_IXN_ID	
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Attribute name: Routing Target	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the name of the agent group, place group, or skill expression that served as the target of the routing strategy.	
Database table: Depending on the value of ROUTING_TARGET_TYPE_CODE, one of the following or NULL: • ROUTING_TARGET.AGENT_GROUP_NAME • ROUTING_TARGET.PLACE_GROUP_NAME	

- ROUTING_TARGET.SKILL_EXPRESSION

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Attribute name: Routing Target Selected	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the name of the DN group that is the target of the routing strategy.	
Database table: ROUTING_TARGET.TARGET_OBJECT_SELECTED	

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Attribute name: Routing Target Type	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the type of the routing target—for example, Agent, Place, Agent Group, Routing Point, and Queue.	
Database table: ROUTING_TARGET.ROUTING_TARGET_TYPE	

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Attribute name: Source Name	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the name of the handling resource—for example, the IVR port number; the name of the queue; or the first, last, and user name of the agent.	
Database table: RESOURCE_.RESOURCE_NAME	

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Attribute name: Source Resource Key	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the surrogate key.	
Database table: INTERACTION_RESOURCE_FACT_GI2.RESOURCE_KEY, .INTERACTION_RES_FACT_TRNSFR_GI2.RESOURCE_KEY, RESOURCE_.RESOURCE_KEY	

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Attribute name: Source Type	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the resource's type—for example, Agent, Queue, and IVRPort.	
Database table: RESOURCE_.RESOURCE_TYPE	

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Attribute name: Start Timestamp	Folder: Detail > Handling Attempt
Description: Enables data to be organized by the moment when the interaction began.	
Database table: INTERACTION_FACT_GI2.START_TS_TIME	
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Attribute name: Stop Action	Folder: Detail > Handling Attempt
Description: This attribute has different meaning for voice and multimedia interactions:	

- For voice, this attribute enables data to be organized by whether the initiating party released the call.

    - 0–Indicates that the initiating party did not release the call.

    - 1–Indicates that the initiating party did release the call.

    - null–Indicates that such information is not available.

- For multimedia, this attribute enables data to be organized by whether the interaction was released by the last interaction resource fact (IRF) that is associated with the interaction:

    - 0–Indicates that the interaction was stopped at the associated IRF resource by some entity that was not a party to the interaction, such as by Interaction Server or a media server.

    - 1–Indicates that the interaction was stopped by the associated IRF resource.

    - null–Indicates that the interaction was not stopped at the associated IRF resource.

Refer to Genesys Info Mart documentation for information about IRFs and parties.

Database table: INTERACTION_RESOURCE_FACT_GI2.STOP_ACTION	
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Attribute name: Strategy Name	Folder: Detail > Handling Attempt
Description: Enables data to be organized by the name and other aspects of the routing strategy.	
Database table: STRATEGY.STRATEGY_NAME	**Form(s):** Strategy Type
Forms in this attribute:	
Form: Strategy Type **Table.Column:** STRATEGY.STRATEGY_TYPE **Data type:**	**Description:** Enables data to be organized by the type of strategy—for example, RoutingStrategy or IVRApplication.
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Attribute name: Technical Descriptor Key	Folder: Detail > Handling Attempt
Description: Reserved for internal use. Enables data to be organized base don the primary key of the TECHNICAL_DESCRIPTOR table.	

Database table:	
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Attribute name: Technical Result	Folder: Detail > Handling Attempt
Description: Enables data to be organized by its disposition—its technical result and other aspects of the technical result—for example, Abandoned, Completed, Diverted, Pulled, and Transferred. Identical to Detail > Transfer Source Technical Result.	
Database table: TECHNICAL_DESCRIPTOR.TECHNICAL_RESULT	
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Attribute name: Technical Result Reason	Folder: Detail > Handling Attempt
Description: Enables data to be organized by the reason for the technical result—for example, Abandoned-WhileRinging, AnsweredByAgent, or RouteOnNoAnswer. Identical to Detail > Transfer > Source Technical Result Reason.	
Database table: TECHNICAL_DESCRIPTOR.RESULT_REASON	
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Attribute name: Technical Result Resource Role	Folder: Detail > Handling Attempt
Description: Enables data to be organized by the role that is associated by the resource—for example, Puller, Received, or RoutedTo. Identical to Transfer > Source Technical Result Role.	
Database table: TECHNICAL_DESCRIPTOR.RESOURCE_ROLE	
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Attribute name: Technical Result Role Reason	Folder: Detail > Handling Attempt
Description: Enables data to be organized by the reason of the resource role—for example, Conference-Initiator, ConferenceJoined, or PulledBackTimeout. Identical to Transfer > Source Technical Result Role Reason.	
Database table: TECHNICAL_DESCRIPTOR.ROLE_REASON	
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Attribute name: To	Folder: Detail > Handling Attempt
Description: Enables data to be organized by the target address of the interaction: • For voice, the target address is the interaction's dialed number identification service (DNIS). • For email, the target address is a contact center email address. • For chat, the target address is empty.	
Database table:	

INTERACTION_FACT_GI2.TARGET_ADDRESS	
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Attribute name: UD Custom Key	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the primary key of user -ata tables.	
Database table: IRF_USER_DATA_KEYS.CUSTOM_KEY_1	
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Attribute name: UD Interaction Resource ID	**Folder:** Detail > Handling Attempt
Description: Enables data to be organized by the primary key of the INTERACTION_RESOURCE_FACT_GI2 table.	
Database table: INTERACTION_RESOURCE_FACT_GI2.INTERACTION_RESOURCE_ID, IRF_USER_DATA_KEYS.INTERACTION_RESOURCE_ID	
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Folder: Detail > Handling Attempt > Handling Predictive Routing

Attribute name: Active	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by whether or not the corresponding record in the INTERACTION_FACT table is active.	
Database table: IF_IRF_GPM_FACT_GI2.ACTIVE_FLAG	
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Attribute name: Case ID	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by case ID of an external management application, which can be used to tie this third-party application data in with Info Mart data.	
Database table: IRF_USER_DATA_GEN_1.CASE_ID	
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Attribute name: Connection ID	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by attributes of the interaction's connection ID, which is assigned by the telephony server.	
Database table:	**Form(s):** ID

IF_IRF_GPM_FACT_GI2.INTERACTION_ID	
Forms in this attribute:	
Form: **Table.Column:** **Data type:**	**Description:**
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Attribute name: Customer Data Found	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables the organization of data by whether features from customer records were successfully retrieved from CRM database and used in the calculation of agent scores. Also known as GPR Customer Data Found.	
Database table: GPM_RESULT.CUSTOMER_FOUND	
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Attribute name: Customer ID	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: The customer ID as it appears in an external CRM application. This value enables Genesys Info Mart tables to be joined to external data-mart tables and is referenced by the user-defined Genesys Info Mart key that has an ID of 10053.	
Database table: IRF_USER_DATA_GEN_1.CUSTOMER_ID	
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Attribute name: End Timestamp	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables the organization of data based on the moment when the interaction ended.	
Database table: INTERACTION_RES_FACT_TRNSFR_GI2.IF_END_TS_TIME	
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Attribute name: From	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by the source address of the interaction: • For voice, the source address is the interaction's automatic number identification (ANI). • For email, the source address is the customer's email address. • For chat, the source address is empty.	
Database table: IF_IRF_GPM_FACT_GI2.SOURCE_ADDRESS	
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Attribute name: GUID	**Folder:** Detail > Handling Attempt > Handling Predictive Routing

Description: Enables data to be organized by the globally unique identifier of the interaction as reported by the interaction media server. This identifier may not be unique. In the case of T-Server voice interactions, the GUID is the Call UUID. In the case of Multimedia, the GUID is the Interaction ID from Interaction Server.

Database table:
IF_IRF_GPM_FACT_GI2.MEDIA_SERVER_IXN_GUID

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Attribute name: Handling Attempt End	Folder: Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by the moment when the resource's participation in the interaction ended.	
Database table: IF_IRF_GPM_FACT_GI2.IRF_END_TS_TIME	

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Attribute name: Handling Attempt Start	Folder: Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by the moment when the resource's participation in the interaction started.	
Database table: IF_IRF_GPM_FACT_GI2.IRF_START_TS_TIME	

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Attribute name: Handling Resource	Folder: Detail > Handling Attempt > Handling Predictive Routing
Description: Enables the organization of data based on the name of the queue, virtual queue, workbin, Interaction queue, IVR port, or agent.	
Database table: IF_IRF_GPM_FACT_GI2.RESOURCE_KEY, RESOURCE_TARGET.RESOURCE_ID, RESOURCE_TARGET.RESOURCE_NAME	

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Attribute name: Interaction Duration	Folder: Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized based on the duration of GPR interaction resource facts.	
Database table:	

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Attribute name: Interaction Handling Attempt ID	Folder: Detail > Handling Attempt > Handling Predictive Routing
Description: Enables the organization of data based on the primary key of the IF_IRF_GPM_FACT table.	
Database table: IRF_USER_DATA_KEYS.INTERACTION_RESOURCE_ID, INTERACTION_RES_FACT_TRNSFR_GI2.INTERACTION_RESOURCE_ID	

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Attribute name: Interaction ID	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by the interaction ID of the INTERACTION_FACT or the INTERACTION_RESOURCE_ FACT table. • For voice interactions, the Interaction ID is the call's connection ID, which is assigned by the telephony server. This ID remains unchanged for as long as the telephony server processes the interaction. • For multimedia interactions originating from an Interaction Server, this value is the assigned Interaction ID.	
Database table: IF_IRF_GPM_FACT_GI2.INTERACTION_ID	

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Attribute name: Interaction Resource ID	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables the organization of data based on the value of the primary key of the relevant table.	
Database table: IF_IRF_GPM_FACT_GI2.INTERACTION_RESOURCE_ID	

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Attribute name: Interaction Type	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by the interaction's type—for example, Inbound, Outbound, and Internal.	
Database table: INTERACTION_TYPE_GI2.INTERACTION_TYPE	

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Attribute name: IRF Start Date Time Key	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized based on Start date and time values of GPR interaction resource facts.	
Database table: IF_IRF_GPM_FACT_GI2.START_DATE_TIME_KEY	

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Attribute name: Last IVR	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: This attribute enables data to be organized by the name of the last IVR in which the interaction traveled.	
Database table: RESOURCE_IVR.RESOURCE_NAME	

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Attribute name: Last Queue	Folder: Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data within the reporting interval to be organized based on the type of queue, such as ACDQueue, InteractionQueue, or InteractionWorkBin. Adding this attribute to a report can have a significant impact on performance.	
Database table: RESOURCE_Q.RESOURCE_NAME	
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Attribute name: Last Queue Key	Folder: Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by the resource key of the last queue that the interaction passed through prior to arriving at the IRF resource.	
Database table: RESOURCE_Q.RESOURCE_KEY, IF_IRF_GPM_FACT_GI2.LAST_QUEUE_RESOURCE_KEY	
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Attribute name: Last VQueue	Folder: Detail > Handling Attempt > Handling Predictive Routing
Description: Enables the organization of data based on the name of the last virtual queue in which the interaction traveled before it was handled.	
Database table: RESOURCE_VQ.RESOURCE_NAME	
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Attribute name: Last VQueue Key	Folder: Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized based on the resource key of the last virtual queue that the interaction passed through prior to arriving at the IRF resource, whether the interaction was distributed directly from this virtual queue or through another mediation resource.	
Database table: RESOURCE_VQ.RESOURCE_KEY, IF_IRF_GPM_FACT_GI2.LAST_VQUEUE_RESOURCE_KEY	
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Attribute name: Mode	Folder: Detail > Handling Attempt > Handling Predictive Routing
Description: Enables the organization of data based on the value of gpm-mode, which indicates the current mode of operation of GPR. Value is one of: prod, off, gpmdiscovery, ab-test-time-sliced, or unknown. Called *PR mode* in some reports.	
Database table: GPM_RESULT.GPM_MODE	
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Attribute name: Model	Folder: Detail > Handling Attempt > Handling Predictive Routing

Description: Enables the organization of data by the name of the model that was used to score the agent for predictive routing.

Database table: GPM_MODEL.MODEL

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Attribute name: Predictor	**Folder:** Detail > Handling Attempt > Handling Predictive Routing

Description: Enables the organization of data by the name of the predictor that was used to request scoring for predictive routing.

Database table: GPM_PREDICTOR.PREDICTOR

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Attribute name: Predictor Switch	**Folder:** Detail > Handling Attempt > Handling Predictive Routing

Description: Enables the organization of data based on whether predictive routing is ON or OFF.

Database table: GPM_PREDICTOR.PREDICTOR_SWITCH

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Attribute name: Resource State	**Folder:** Detail > Handling Attempt > Handling Predictive Routing

Description: Enables the organization of data based on resource state.

Database table: RESOURCE_STATE.STATE_NAME

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Attribute name: Result **Introduced:** 9.0.013	**Folder:** Detail > Handling Attempt > Handling Predictive Routing

Description: Enables the organization of data by whether the predictive routing request was processed successfully. The value is either error or OK.

Database table: GPM_RESULT.GPM_RESULT

>> Back to list

Attribute name: Root ID	**Folder:** Detail > Handling Attempt > Handling Predictive Routing

Description: Enables data to be organized by the ID of the original interaction given multithreaded interaction scenarios.

Database table: IF_IRF_GPM_FACT_GI2.MEDIA_SERVER_ROOT_IXN_ID

>> Back to list

Attribute name: Routing Target	**Folder:** Detail > Handling Attempt > Handling Predictive Routing

Description: Enables the organization of data based on the name of the agent group, place group, or skill expression that served as the target of the routing strategy.	
Database table: ROUTING_TARGET.AGENT_GROUP_NAME	
>> Back to list	

Attribute name: Routing Target Selected	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by the name of the DN group that is the target of the routing strategy.	
Database table: ROUTING_TARGET.TARGET_OBJECT_SELECTED	
>> Back to list	

Attribute name: Routing Target Type	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by the type of the routing target—for example, Agent, Place, Agent Group, Routing Point, or Queue.	
Database table: ROUTING_TARGET.ROUTING_TARGET_TYPE	
>> Back to list	

Attribute name: Skill Combination Requested	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables the organization of data based on the Skill Combination requested by the interaction.	
Database table: REQUESTED_SKILL_COMPBINATION.SKILL_COMPBINATION_STRING	
>> Back to list	

Attribute name: Source	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by the name of the handling resource—for example, the IVR port number; the name of the queue; or the first, last, and user name of the agent.	
Database table: RESOURCE.RESOURCE_NAME	
>> Back to list	

Attribute name: Start Timestamp	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables the organization of data based on the moment when the interaction entered the contact center.	
Database table: INTERACTION_RES_FACT_TRNSFR_GI2.IF_START_TS_TIME	
>> Back to list	

Attribute name: Status	Folder: Detail > Handling Attempt > Handling Predictive Routing
Description: Enables the organization of data by whether an interaction was processed by GPR under an *Agent- Surplus* or *Interaction Surplus* scenario, when running in A/B Testing interleaved mode. Also known as A/B Test Status.	
Database table: GPM_RESULT.GPM_STATUS	
>> Back to list	

Attribute name: Stop Action	Folder: Detail > Handling Attempt > Handling Predictive Routing

Description: This attribute has different meaning for voice and multimedia interactions:
 	
• For voice, this attribute enables data to be organized by whether the initiating party released the call.
    • 0–Indicates that the initiating party did not release the call.
    • 1–Indicates that the initiating party did release the call.
    • null–Indicates that such information is not available.
 	
• For multimedia, this attribute enables data to be organized by whether the interaction was released by the last interaction resource fact (IRF) that is associated with the interaction:
    • 0–Indicates that the interaction was stopped at the associated IRF resource by some entity that was not a party to the interaction, such as by Interaction Server or a media server.
    • 1–Indicates that the interaction was stopped by the associated IRF resource.
    • null–Indicates that the interaction was not stopped at the associated IRF resource.
 	
Refer to Genesys Info Mart documentation for information about IRFs and parties.	

Database table: IF_IRF_GPM_FACT_GI2.STOP_ACTION	
>> Back to list	

Attribute name: Technical Result	Folder: Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by its disposition—its technical result and other aspects of the technical result—for example, Abandoned, Completed, Diverted, Pulled, and Transferred. Identical to Detail > Transfer Source Technical Result.	
Database table: TECHNICAL_DESCRIPTOR.TECHNICAL_RESULT	
>> Back to list	

Attribute name: Technical Result Reason	Folder: Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by the reason for the technical result—for example, Abandoned-WhileRinging, AnsweredByAgent, or RouteOnNoAnswer. Identical to Detail > Transfer > Source Technical Result Reason.	
Database table: TECHNICAL_DESCRIPTOR.RESULT_REASON	

<div align="center">>> Back to list</div>

Attribute name: Technical Result Resource Role	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by the role that is associated by the resource—for example, Puller, Received, or RoutedTo. Identical to Transfer > Source Technical Result Role.	
Database table: TECHNICAL_DESCRIPTOR.RESOURCE_ROLE	

<div align="center">>> Back to list</div>

Attribute name: Technical Result Role Reason	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by the reason of the resource role—for example, Conference-Initiator, ConferenceJoined, or PulledBackTimeout.	
Database table: TECHNICAL_DESCRIPTOR.ROLE_REASON	

<div align="center">>> Back to list</div>

Attribute name: To	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by the target address of the interaction: • For voice, the target address is the interaction's dialed number identification service (DNIS). • For email, the target address is a contact center email address. • For chat, the target address is empty.	
Database table: IF_IRF_GPM_FACT_GI2.TARGET_ADDRESS	

<div align="center">>> Back to list</div>

Attribute name: UD Interaction Resource ID	**Folder:** Detail > Handling Attempt > Handling Predictive Routing
Description: Enables data to be organized by the primary key of the IRF_USER_DATA_KEYS table.	
Database table: IF_IRF_GPM_FACT_GI2.INTERACTION_RESOURCE_ID	

<div align="center">>> Back to list</div>

Folder: Detail > Handling Attempt > Handling User Data Example

Attribute name: Detail 1-16	**Folder:** Detail > Handling Attempt > Handling User Data

	Example
Description: These fifteen attributes enable data within the reporting interval to be organized by a particular user-data Attribute that is configured within your environment.	
Database table: IRF_USER_DATA_CUST_*.INTERACTION_RESOURCE_ID, INTERACTION_RESOURCE_FACT_GI2.INTERACTION_RESOURCE_ID	
>> Back to list	

Attribute name: Dimension 1 - Dimension 5	**Folder:** Detail > Handling Attempt > Handling User Data Example
Description: These 5 attributes enables data within the reporting interval to be organized by a particular user-data Attribute that is configured within your environment.	
Database table: USER_DATA_CUST_DIM_1.DIM_ATTRIBUTE_1, USER_DATA_CUST_DIM_1.DIM_ATTRIBUTE_2, USER_DATA_CUST_DIM_1.DIM_ATTRIBUTE_3, USER_DATA_CUST_DIM_1.DIM_ATTRIBUTE_4, USER_DATA_CUST_DIM_1.DIM_ATTRIBUTE_5	
>> Back to list	

Attribute name: Dimension 6 - Dimension 10	**Folder:** Detail > Handling Attempt > Handling User Data Example
Description: These 5 attributes enables data within the reporting interval to be organized by a particular user-data Attribute that is configured within your environment.	
Database table: USER_DATA_CUST_DIM_2.DIM_ATTRIBUTE_1, USER_DATA_CUST_DIM_2.DIM_ATTRIBUTE_2, USER_DATA_CUST_DIM_2.DIM_ATTRIBUTE_3, USER_DATA_CUST_DIM_2.DIM_ATTRIBUTE_4, USER_DATA_CUST_DIM_2.DIM_ATTRIBUTE_5	
>> Back to list	

Folder: Detail > Transfer

Attribute name: End Timestamp	**Folder:** Detail > Transfer
Description: Enables data to be organized by the calendar date and time when the interaction ended. Also displayed as Interaction End or Interaction End Time in some reports.	
Database table: IF_IRF_GPM_FACT_GI2.IF_END_TS_TIME	
>> Back to list	

Attribute name: From	**Folder:** Detail > Transfer

Description: Enables data to be organized by the source address of the interaction. For voice, the source address is the interaction's automatic number identification (ANI). The source address is: For email = the customer's email address. For chat, = empty.

Database table:
INTERACTION_RES_FACT_TRNSFR_GI2.SOURCE_ADDRESS

>> Back to list

Attribute name: GUID	**Folder:** Detail > Transfer

Description: Enables data to be organized by the globally unique identifier of the interaction as reported by the interaction media server. This identifier may not be unique. In the case of T-Server voice interactions, the GUID is the Call UUID. In the case of Multimedia, the GUID is the Interaction ID from Interaction Server.

Database table:
INTERACTION_RES_FACT_TRNSFR_GI2.MEDIA_SERVER_IXN_GUID

>> Back to list

Attribute name: Handling Attempt End	**Folder:** Detail > Transfer

Description: Enables data to be organized by the moment when the resource's participation in the interaction ended.

Database table:
INTERACTION_RES_FACT_TRNSFR_GI2.END_TS_TIME

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Attribute name: Handling Attempt Start	**Folder:** Detail > Transfer

Description: Enables data to be organized by the moment when the resource began to participate in the interaction.

Database table:
INTERACTION_RES_FACT_TRNSFR_GI2.START_TS_TIME

>> Back to list

Attribute name: Handling Attempt Target Start	**Folder:** Detail > Transfer

Description: Enables data to be organized by the moment when the resource receiving the transfer began to participate in the interaction.

Database table:
INTERACTION_RES_FACT_TRNSFR_GI2.START_TS_TIME_RCV

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Attribute name: Interaction Handling Attempt ID	**Folder:** Detail > Transfer

Description: Enables data to be organized by the primary key of the INTERACTION_RESOURCE_FACT table.

Database table:
INTERACTION_RES_FACT_TRNSFR_GI2.INTERACTION_RESOURCE_ID

>> Back to list

Attribute name: Interaction ID	Folder: Detail > Transfer
Description: Enables data to be organized by the interaction ID of the INTERACTION_FACT or the INTERACTION_RESOURCE_ FACT table. For voice interactions, the Interaction ID is the call's connection ID, which is assigned by the telephony server. This ID remains unchanged for as long as the telephony server processes the interaction. For multimedia interactions originating from an Interaction Server, this value is the assigned Interaction ID.	
Database table: INTERACTION_RES_FACT_TRNSFR_GI2.INTERACTION_ID	

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Attribute name: Interaction Subtype	Folder: Detail > Transfer
Description: This Attribute enables data to be organized by the interaction's subtype; for example, InboundNew or Outbound Notification.	
Database table: INTERACTION_TYPE_GI2.INTERACTION_TYPE_SUBTYPE	

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Attribute name: Interaction Type	Folder: Detail > Transfer
Description: Enables data to be organized by the interaction's type—for example, Inbound, Outbound, and Internal.	
Database table: INTERACTION_TYPE_GI2.INTERACTION_TYPE	

>> Back to list

Attribute name: Service Subtype	Folder: Detail > Transfer
Description: Enables data to be organized by the detailed type of service that the customer requested. Displays as Source Service Subtype in some reports.	
Database table: INTERACTION_DESCRIPTOR_GI2.SERVICE_TYPE_SUBTYPE	

>> Back to list

Attribute name: Service Type	Folder: Detail > Transfer
Description: Enables data to be organized by the type of service that was assigned to the interaction. Displays as Source Service Type in some reports.	
Database table: INTERACTION_DESCRIPTOR_GI2.SERVICE_TYPE	

>> Back to list

Attribute name: Source	Folder: Detail > Transfer

Business Result	
Description: Enables data to be organized based on the configured business result. Identical to Business Attribute > Business Result.	
Database table: INTERACTION_DESCRIPTOR_GI2.BUSINESS_RESULT	
>> Back to list	

Attribute name: Source Customer Segment	**Folder:** Detail > Transfer
Description: Enables data to be organized based on the configured customer segment. Identical to Business Attribute > Customer Segment.	
Database table: INTERACTION_DESCRIPTOR_GI2.CUSTOMER_SEGMENT	
>> Back to list	

Attribute name: Source Last Queue	**Folder:** Detail > Transfer
Description: Enables data to be organized by the name of the last queue in which the interaction traveled before it was handled. This attribute excludes virtual queues. Identical to Detail > Last Queue.	
Database table: RESOURCE_Q.RESOURCE_NAME (WHERE RESOURCE_TYPE_CODE='QUEUE')	
>> Back to list	

Attribute name: Source Last VQueue **Introduced:** 9.0.015.00	**Folder:** Detail > Transfer
Description: Enables data to be organized by the name of the last virtual queue in which the interaction traveled before it was handled.	
Database table: RESOURCE_VQ.RESOURCE_NAME (WHERE RESOURCE_TYPE_CODE='QUEUE')	**Form(s):** Source Last VQueue Type
Forms in this attribute:	
Form: **Table.Column:** **Data type:**	**Description:**
>> Back to list	

Attribute name: Source Name	**Folder:** Detail > Transfer
Description: Enables data to be organized by the name of the handling resource—for example, the IVR port number; the name of the queue; or the first, last, and user name of the agent.	

Database table: RESOURCE_.RESOURCE_NAME	
>> Back to list	

Attribute name: Source Service Subtype	**Folder:** Detail > Transfer
Description: Enables data to be organized by the detailed type of service that the customer requested. Identical to Business Attribute > Service Subtype.	
Database table: INTERACTION_DESCRIPTOR_GI2.SERVICE_TYPE_SUBTYPE	
>> Back to list	

Attribute name: Source Service Type	**Folder:** Detail > Transfer
Description: Enables data to be organized by the type of service that was assigned to the interaction. Identical to Business Attribute > Service Type.	
Database table: INTERACTION_DESCRIPTOR_GI2.SERVICE_TYPE	
>> Back to list	

Attribute name: Source Technical Result	**Folder:** Detail > Transfer
Description: Enables data to be organized by its disposition—its technical result and other aspects of the technical result—for example, Abandoned, Completed, Diverted, Pulled, and Transferred. Identical to Detail > Handling Attempt > Technical Result.	
Database table: TECHNICAL_DESCRIPTOR.TECHNICAL_RESULT	
>> Back to list	

Attribute name: Source Technical Result Reason	**Folder:** Detail > Transfer
Description: Enables data to be organized by the reason for the technical result—for example, Abandoned-WhileRinging, AnsweredByAgent, or RouteOnNoAnswer. Identical to Detail > Handling Attempt > Technical Result Reason.	
Database table: TECHNICAL_DESCRIPTOR.RESULT_REASON	
>> Back to list	

Attribute name: Source Technical Result Resource Role	**Folder:** Detail > Transfer
Description: Enables data to be organized by the role that is associated by the resource—for example, Puller, Received, or RoutedTo. Identical to Handling Attempt > Technical Result Role.	
Database table: TECHNICAL_DESCRIPTOR.RESOURCE_ROLE	
>> Back to list	

Attribute name: Source Technical Result Role Reason	**Folder:** Detail > Transfer
Description: Enables data to be organized by the reason of the resource role—for example, Conference-Initiator, ConferenceJoined, or PulledBackTimeout. Identical to Handling Attempt > Technical Result Role Reason.	
Database table: TECHNICAL_DESCRIPTOR.ROLE_REASON	
>> Back to list	

Attribute name: Source Type	**Folder:** Detail > Transfer
Description: Enables data to be organized by the resource's type—for example, Agent, Queue, and IVRPort.	
Database table: RESOURCE_.RESOURCE_TYPE	
>> Back to list	

Attribute name: Start Timestamp	**Folder:** Detail > Transfer
Description: Enables data to be organized by the moment when the interaction began.	
Database table: INTERACTION_RES_FACT_TRNSFR_GI2.IF_START_TS_TIME	
>> Back to list	

Attribute name: Target Business Result	**Folder:** Detail > Transfer
Description: Enables data to be organized by the configured business result.	
Database table: INTERACTION_DESCR_RCV_GI2.BUSINESS_RESULT	
>> Back to list	

Attribute name: Target Customer Segment	**Folder:** Detail > Transfer
Description: Enables data to be organized by the configured customer segment.	
Database table: INTERACTION_DESCR_RCV_GI2.CUSTOMER_SEGMENT	
>> Back to list	

Attribute name: Target Interaction Descriptor Key	**Folder:** Detail > Transfer
Description: Enables data to be organized by the surrogate key that is used to join this aggregate table to the INTERACTION_DESCRIPTOR table to identify the business attributes that have been assigned to the interaction.	
Database table:	

INTERACTION_DESCR_RCV_GI2.INTERACTION_DESCRIPTOR_KEY, INTERACTION_RES_FACT_GI2.INTERACTION_DSCRPTR_KEY_RCV	
	>> Back to list

Attribute name: Target Last Queue	**Folder:** Detail > Transfer
Description: Enables data to be organized by the name of the last queue in which the interaction traveled before it was handled. This Attribute excludes virtual queues.	
Database table: RESOURCE_RCV_Q.RESOURCE_NAME, WHERE RESOURCE_TYPE_CODE='QUEUE'	**Form(s):** Target Last Queue Type
Forms in this attribute:	
Form: Target Last Queue Type **Table.Column:** RESOURCE_RCV_Q.RESOURCE_SUBTYPE **Data type:** Text	**Description:** Enables data to be organized by the type of the last queue in which the initiated transfer or conference traveled before it was handled, such as ACDQueue, InteractionQueue, or InteractionWorkBin.
	>> Back to list

Attribute name: Target Last Queue Key	**Folder:** Detail > Transfer
Description: Enables data to be organized by the primary key of the last queue in which the interaction traveled before it was handled. This Attribute excludes virtual queue	
Database table: RESOURCE_RCV_Q.RESOURCE_KEY, INTERACTION_RES_FACT_TRNSFR_GI2.LAST_QUEUE_RES_KEY_RCV	
	>> Back to list

Attribute name: Target Last VQueue	**Folder:** Detail > Transfer
Description: Enables data to be organized by the name of the last queue in which the interaction traveled before it was handled. This Attribute excludes virtual queues.	
Database table: RESOURCE_RCV_VQ.RESOURCE_NAME	**Form(s):** Target Last VQueue Type
Forms in this attribute:	
Form: Target Last VQueue Type **Table.Column:** RESOURCE_RCV_VQ.RESOURCE_SUBTYPE **Data type:** Text	**Description:** Enables data to be organized by the type of the last queue in which the initiated transfer or conference traveled before it was handled, such as ACDQueue, InteractionQueue, or InteractionWorkBin.
	>> Back to list

Attribute name: Target Last VQueue Key	**Folder:** Detail > Transfer
Description: Enables data to be organized by the primary key of the last queue in which the interaction traveled before it was handled. This Attribute excludes virtual queues.	

Database table: INTERACTION_RES_FACT_TRNSFR_GI2.LAST_VQUEUE_RES_KEY_RCV	
>> Back to list	

Attribute name: Target Name	**Folder:** Detail > Transfer
Description: Enables data to be organized by the name of the agent, queue, or self-service IVR port that processed the interaction.	
Database table: RESOURCE_TARGET.RESOURCE_NAME	
>> Back to list	

Attribute name: Target Resource Key	**Folder:** Detail > Transfer
Description: Enables data to be organized by the primary key of the RESOURCE_TARGET table.	
Database table: INTERACTION_RES_FACT_TRNSFR_GI2.RESOURCE_KEY_RCV, RESOURCE_TARGET.RESOURCE_KEY	
>> Back to list	

Attribute name: Target Service Subtype	**Folder:** Detail > Transfer
Description: Enables data to be organized by the detailed type of service that the customer requested.	
Database table: INTERACTION_DESCR_RCV_GI2.SERVICE_TYPE_SUBTYPE	
>> Back to list	

Attribute name: Target Service Type	**Folder:** Detail > Transfer
Description: Enables data to be organized by the type of service that was assigned to the interaction.	
Database table: INTERACTION_DESCR_RCV_GI2.SERVICE_TYPE	
>> Back to list	

Attribute name: Target Technical Descriptor Key	**Folder:** Detail > Transfer
Description: Enables data to be organized by the surrogate key that is used to join to the TECHNICAL_DESCRIPTOR table.	
Database table: INTERACTION_RES_FACT_TRNSFR_GI2.TECHNICAL_DSCRPTR_KEY_RCV, TECHNICAL_DESCRIPTOR_RCV.TECHNICAL_DESCRIPTOR_KEY	
>> Back to list	

Attribute name: Target Technical Result	**Folder:** Detail > Transfer

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Description: enables data to be organized by its disposition—its technical result and other aspects of the technical result—for example, Abandoned, Completed, Diverted, Pulled, or Transferred.

Database table:
TECHNICAL_DESCRIPTOR_RCV.TECHNICAL_RESULT

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Attribute name: Target Technical Result Reason	**Folder:** Detail > Transfer

Description: Enables data to be organized by the reason for the technical result—for example, Abandoned-WhileRinging, AnsweredByAgent, or RouteOnNoAnswer.

Database table:
TECHNICAL_DESCRIPTOR_RCV.RESULT_REASON

>> Back to list

Attribute name: Target Technical Result Resource Role	**Folder:** Detail > Transfer

Description: Enables data to be organized by the role that is associated by the resource—for example, Puller, Received, or RoutedTo.

Database table:
TECHNICAL_DESCRIPTOR_RCV.RESOURCE_ROLE

>> Back to list

Attribute name: Target Technical Result Role Reason	**Folder:** Detail > Transfer

Description: Enables data to be organized by the reason of the resource role—for example, Conference-Initiator, ConferenceJoined, or PulledBackTimeout.

Database table:
TECHNICAL_DESCRIPTOR_RCV.ROLE_REASON

>> Back to list

Attribute name: Target Type	**Folder:** Detail > Transfer

Description: Enables data to be organized by the resource type—for example, Agent, Queue, or IVRPort.

Database table:
RESOURCE_TARGET.RESOURCE_TYPE

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Attribute name: To	**Folder:** Detail > Transfer

Description: Enables data to be organized by the target address of the interaction.

- For voice, the target address is the interaction's dialed number identification service (DNIS).
- For email, the target address is a contact center email address. For chat, the target address is empty.

Database table:

INTERACTION_RES_FACT_TRNSFR_GI2.TARGET_ADDRESS
>> Back to list

Folder: Detail > Transfer > Source User Data Example

Attribute name: Dimension 1 - Dimension 5	**Folder:** Detail > Transfer > Source User Data Example
Description: These 5 attributes enables data within the reporting interval to be organized by a particular user-data Attribute that is configured within your environment.	
Database table: USER_DATA_CUST_DIM_1.DIM_ATTRIBUTE_1, USER_DATA_CUST_DIM_1.DIM_ATTRIBUTE_2, USER_DATA_CUST_DIM_1.DIM_ATTRIBUTE_3, USER_DATA_CUST_DIM_1.DIM_ATTRIBUTE_4, USER_DATA_CUST_DIM_1.DIM_ATTRIBUTE_5	
>> Back to list	

Attribute name: Dimension 6 - Dimension 10	**Folder:** Detail > Transfer > Source User Data Example
Description: These 5 attributes enables data within the reporting interval to be organized by a particular user-data Attribute that is configured within your environment.	
Database table: USER_DATA_CUST_DIM_2.DIM_ATTRIBUTE_1, USER_DATA_CUST_DIM_2.DIM_ATTRIBUTE_2, USER_DATA_CUST_DIM_2.DIM_ATTRIBUTE_3, USER_DATA_CUST_DIM_2.DIM_ATTRIBUTE_4, USER_DATA_CUST_DIM_2.DIM_ATTRIBUTE_5	
>> Back to list	

Folder: Detail > Transfer > Target User Data Example

Attribute name: Dimension 1-10	**Folder:** Detail > Transfer > Target User Data Example
Description: These 10 attributes enable data within the reporting interval to be organized by a particular user-data Attribute that is configured within your environment.	
Database table:	
>> Back to list	

Attribute name: Interaction	**Folder:** Detail > Transfer > Target User Data Example

Handling Attempt ID Rcv	
Description: The Attribute is for internal purposes only.	
Database table: INTERACTION_RES_FACT_TRNSFR_GI2.INTERACTION_RESOURCE_ID_RCV	
>> Back to list	

Attribute name: Start Date Time Key Rcv	**Folder:** Detail > Transfer > Target User Data Example
Description: The Attribute is for internal purposes only.	
Database table: INTERACTION_RES_FACT_TRNSFR_GI2.START_DATE_TIME_KEY_RCV	
>> Back to list	