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Deployment Guide

session Section

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domRestrictionsURL

Default Value: None

Valid Values:

- HTTP-based URLs, such as `http://localhost/cobrowse/my-dom-restrictions.xml`
- File-based based URLs, such as `file:C:/my-dom-restrictions.xml`

Changes Take Effect: For new Co-browse sessions

Specifies the URL to the DOM restrictions XML file. If nothing is specified, the default DOM restrictions policy is applied, which prevents agents from clicking submit buttons. For more information, see [DOM Restrictions](#) in the Developer's Guide.

Important

Do not use the /static folder for storing the DOM restrictions XML file.

Important

Data masking is enabled in the system for all password inputs and cannot be changed by the DOM restrictions XML file.

Important

HTTP hosting of a DOM restrictions XML resource requires additional considerations:

1. The XML web resource should return a Last-Modified header.
2. If the XML web resource is hosted on a web server that is only accessible through a proxy, the proxy settings (<http://docs.oracle.com/javase/7/docs/api/java/net/doc-files/net-properties.html>) must be set using JVM system properties in `setenv.bat/sh`. For example:

```
set JAVA_OPTS=%JAVA_OPTS% -Dhttp.proxyHost=<host> -Dhttp.proxyPort=<port>
```

inactivityDuration

Default Value: 600

Valid Values: Any positive integer

Changes Take Effect: For new Co-browse sessions

Specifies, in seconds, the period of inactivity during a Co-browse session before the agent joins. Once

the agent joins, the session becomes active. If a session does not become active within this period, it is automatically deactivated.

`writeModeAllowed`

Default Value: `true`

Valid Values: `true` or `false`

Changes Take Effect: For new Co-browse sessions

Specifies if agents are allowed to send customers a request to enter Write Mode. If `false`, the UI button to request Write Mode will not be available to agents.