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Deployment Guide

Serving JSONP

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Serving JSONP

External Co-browse resources, such as [localization files](#) or [custom chat templates](#), must be served via [JSONP](#). Genesys Co-browse provides a simple way to serve resources using JSONP.

To serve a resource, put the resource into the "static" Jetty webapp directory (**server/webapps/static** in Co-browse deployment) of every Co-browse node in your cluster. You can then reference the resource as `http://<COBROWSE_SERVER_URL>/static/your-resource.extension`.

Supported extensions are ***.json**, ***.html**, ***.xml**.

JSONP Example

Example: Serving Localization (JSON)

Suppose you wanted to override one key in the [localization files](#) so that the title of all UI dialogs would be "My Company" instead of "Co-browse". You could accomplish this by doing the following:

1. Create a file with the following content:

```
{
  "modalTitle": "My Company"
}
```

2. Save the file with the **.json** extension. For example, **my-localization.json**.
3. Copy the file into the **server/webapps/static** folder of every Co-browse server in your cluster.
4. In your instrumentation, tell Co-browse to use this file for localization using the [Configuration API](#):

```
<script>
var _genesys = {
  cobrowse: {
    localization: 'http:<COBROWSE_URL>/static/my-localization.json'
  }
};
</script>
```

Important

You must put the resource(s) on all nodes in the Co-browse cluster.