



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Deployment Guide

Genesys Co-browse Reporting Templates

12/17/2025

Genesys Co-browse Reporting Templates

Important

CCPulse+ and DMA Reporting Templates have been deprecated in 9.0.0 and will be discontinued in a future release.

Co-browse comes with reporting templates for Pulse, CCPulse+, and DMA. See the following pages to set up and use the Co-browse reporting templates:

- [Pulse Reporting Templates](#)
- [CCPulse+ and DMA Reporting Templates](#)