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# Deployment Guide

Configuration Options

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# Configuration Options

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### Important

Starting in 9.0.005.15, Cassandra support is deprecated in Genesys Co-browse and **Redis** is the default database for new customers. Support for Cassandra will be discontinued in a later release.

### Important

For Co-browser Server clusters, every Co-browse Server in the cluster generally plays the same role as the others. This means that to see consistent behavior on the cluster, regardless of which server serves requests, all Co-browse Servers should have the same options set in their application objects in Configuration Server. The rule of thumb is to configure the cluster servers the same, unless it is absolutely necessary to do otherwise (for example, a port is busy on a machine). This simplifies maintenance of production deployments.

## Co-browse Server

You can set the following configuration options on your Co-browse Server application in Genesys Administrator:

Section Name	Options
<b>cassandraKeyspace</b> <i>Configure Cassandra keyspace</i>	<b>dataCompression</b> <b>name</b> <b>readConsistencyLevel</b> <b>writeConsistencyLevel</b> <b>replicationStrategy</b> <b>replicationStrategyParams</b> <b>retention.entity.all</b> <b>retention.entity.live_sessions</b> <b>retention.entity.session_history</b> <b>retention.entity.window_history</b> <b>retention.time-unit</b>
<b>cross-origin</b> <i>Configure list of websites allowed to access the Co-browse server</i>	<b>allowedOrigins</b> <b>disableHttpRequest</b>
<b>cluster</b> <i>Configure the Co-browse Server cluster</i>	<b>url</b> <b>serverUrl</b>
<b>cometd</b> <i>Settings for CometD</i>	<b>logLevel</b> <b>maxInterval</b>
<b>forward-proxy</b> <i>Configure a forward proxy</i>	<b>host</b>

Section Name	Options
	port user password
<b>http-proxy</b> <i>Configures Co-browse Server's HTTP proxy functionality</i>	allowedExternalDomains clientTlsProtocols allowedCipherSuites unallowedCipherSuites allowCookies
<b>http-security</b> <i>Configure HTTP security for Co-browse resources</i>	disableCaching
<b>log</b> <i>Configure the logs generated by the Co-browse Server</i>	all expire segment time_convert time_format trace verbose
<b>metrics</b> <i>Configure metrics tracked by the Co-browse Server</i>	reporter.jmx.enabled reporter.log.enabled reporter.log.logFrequency reporter.messageServer.enabled reporter.messageServer.logFrequency reporter.console.enabled reporter.console.logFrequency HeapMemoryUsage.threshold GcFrequency.threshold GcLatency.threshold <metricName>.threshold <metricName>.slidingWindowSize ServerResponseTime.slidingWindowSize ServerResponseTime.threshold SlaveRenderLatency.threshold JettyThreadPoolUsage.threshold InactiveSessions.threshold
<b>redis</b> <i>Configure Redis storage</i>	host port ttl cache.ttl sentinels type master password
<b>reporting</b> <i>Configure historical reporting</i>	bootstrap-servers
<b>security</b> <i>Enable TLS on connections with other Genesys servers</i>	provider trusted-ca truststore-password
<b>session</b> <i>Configure DOM restrictions</i>	domRestrictionsURL inactivityDuration writeModeAllowed

Section Name	Options
<b>slave</b> Configure localization for the Agent side UI	localization cssPatchUrl theme disableWebSockets externalJS wweOrigins allowedThirdPartyDomains password
<b>static-web-resources</b> Configure static web resources	browserHardCacheDuration

## Co-browse Plug-in for Workspace Desktop Edition

You can set the following configuration options for the Co-browse plug-in on your Workspace Desktop Edition application in Genesys Administrator:

Section Name	Options
<b>cobrowse</b> Configure the Co-browse Plug-in for Workspace Desktop Edition	url disableCertificateValidation useBrowserLogging agentSessionsLimit extendedAttachedData password proxyLogin proxyPassword customInteractionId