

GENESYS

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API Reference

JavaScript API

JavaScript API

The JavaScript API allows you to customize the Co-browse JavaScript application. The JavaScript API is split into the following parts:

- Configuration API—used to configure Co-browse and its integration with other media. Also used to subscribe to the main Co-browse JavaScript API.
- Co-browse API—the main Co-browse API. It provides methods and callbacks to work with Co-browse and can be used to implement a custom UI for co-browsing.
- External Media API—allows you to integrate Co-browse with a custom chat, WebRTC or any other JavaScript based media.

Important

The built-in Chat Widget and Chat API have been discontinued.

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