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API Reference

Client-Initiated CometD Channels

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Client-Initiated CometD Channels

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Create Session

CometD Channel	/service/session/create
Description	Creates a new co-browse session.

Request:

```
{}
```

Response:

```
{
  "sessionToken": "123"
}
```

Join Session

CometD Channel	/service/session/join
Description	Allows the user to join the session.

Request:

```
{
  "sessionToken": "123",
  "role": 2, // 1 - customer, 2 - agent, 3 - controller
  "name": "Bob" //optional (for controller it does not make sense at all)
}
```

Response:

```
{
  "userToken": "abc789",
  "userId": 2,
  "users": [
    {
      "userId": "1",
      "role": 1,
      "name": "John"
    }
  ],
  "sessionHistoryId": "abc789"
}
```

Every connected user receives a userToken providing personalized session access.

Exit Session

CometD Channel	/service/session/exit
Description	Allows the user to exit the session explicitly. The CometD disconnection should be handled via session deactivated notification.

Request:

```
{
  userToken: "abc123"
}
```

Response:

```
{}
```

Stop Session

CometD Channel	/service/session/stop
Description	Stops the co-browse session. This is available for the Controller only. The session is deactivated and all users receive the session deactivated notification.

Request:

```
{
  userToken: "abc123"
}
```

Response:

```
{}
```