Deployment Guide

Genesys Co-browse 8.5 Deployment Guide

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Welcome to the *Genesys Co-browse 8.5 Deployment Guide*. This document introduces you to the concepts, terminology, and procedures relevant to Genesys Co-browse. See the summary of chapters below.

About Genesys Co-browse

Find out about the core features of Genesys Co-browse.

Deploy Genesys Co-browse

Find procedures to set up Genesys Co-browse.

Genesys Co-browse Reporting Templates

Find templates for real-time and historical reporting.

Genesys Co-browse Reporting Templates

Pulse Reporting

CCPulse+ Reporting