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Deployment Guide

Genesys Co-browse 8.5 Deployment Guide

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Welcome to the *Genesys Co-browse 8.5 Deployment Guide*. This document introduces you to the concepts, terminology, and procedures relevant to Genesys Co-browse. See the summary of chapters below.

About Genesys Co-browse

Find out about the core features of Genesys Co-browse.

[What is Genesys Co-browse?](#)

[Genesys Co-browse Sessions](#)

[Co-browse Restrictions and Known Limitations](#)

Deploy Genesys Co-browse

Find procedures to set up Genesys Co-browse.

[Sizing Information](#)

[Installing and Deploying Genesys Co-browse](#)

[Install the Co-browse Server](#)

[Install the Interaction Workspace plug-in](#)

[Configure Genesys Workspace Web Edition](#)

[Configuration Options](#)

[Website Instrumentation](#)

[Test with the Co-browse Proxy](#)

[Testing and Troubleshooting the Co-browse Solution](#)

[Co-browsing Security](#)

Genesys Co-browse Reporting Templates

Find templates for real-time and historical reporting.

[Genesys Co-browse Reporting Templates](#)

[Pulse Reporting](#)

[CCPulse+ Reporting](#)