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Developer's Guide

Genesys Co-browse 8.5 Developer's Guide

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Welcome to the *Genesys Co-browse 8.5 Developer's Guide*. This document introduces you to the architecture of Genesys Co-browse and provides information about how you can customize it for your website. See the summary of chapters below.

About Genesys Co-browse

Find out about the architecture of Genesys Co-browse.

[Conceptual Model](#)

Customizing Genesys Co-browse

Learn how to customize the look and feel of the Genesys Co-browse widgets.

[Customize the Genesys Co-browse User Interface](#)

[Customize the Built-in Chat Widget](#)

[Localization](#)

[DOM Restrictions](#)

Integrating with Chat

Find procedures to integrate Genesys Co-browse with chat.

[Genesys Co-browse and Chat](#)

[External Chat without Integration](#)

Using Data Attached to the Primary Interaction

Find procedures to use Attached Data.

[Attached Data Overview](#)

[Using Attached Data for Reporting](#)

[Using Attached Data to Customize Business Processes](#)

Integrating with Agent Applications

Find procedures to integrate Genesys Co-browse with agent desktops and agent web-based applications.

Co-browse Business Monitoring

Find out about the extended Co-browse statistics and monitoring data.

[Integrate with Agent Applications](#)

[Co-browse Monitoring Overview](#)

[Co-browse Server performance counters \(KPIs\)](#)

[Co-browse Monitoring Alarms](#)