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Deployment Guide

slave Section

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localization

Default value:

Valid Values: String containing a valid URL

Changes Take Effect: Immediately

URL used to load external localization file. This file should be a JSON file hosted on a server with JSONP support (For example, the Co-browse server. See [Serving JSONP](#)). By default, the built-in English localization is used. For more information about localization, see [Localization—Localizing the agent UI](#).

cssPatchUrl

Default value:

Valid Values: String containing a valid URL

Changes Take Effect: Immediately

URL used to load an external CSS file that is applied to the agent representation of the page seen by the user. May be used to solve [CSS synchronization issues](#).

theme

Default value: wde

Valid Values:

- `iws`—theme matching the look and feel of Interaction Workspace 8.1.
- `wde`—theme matching the look and feel of Workspace Desktop Edition.
- `wde-hc`—theme matching the **High Contrast** theme in Workspace Desktop Edition.

Changes Take Effect: Immediately

Name of theme applied to the agent UI.

disableWebSockets

Default value: `false`

Valid Values:

- `true`—disable WebSockets
- `false`—do not disable WebSockets

Changes Take Effect: Immediately

This option will disable WebSocket communication.

Important

Use of this option in production is **not** recommended as it may have a significant impact on performance. See [Public JavaScript API#disableWebSockets](#) for the analogous option for the customer side and more details.

externalJS

Default value:

Valid Values: String containing a valid URL

Changes Take Effect: Immediately (after agent page reloads)

This option specifies the URL of an additional JavaScript file that will be loaded and executed on the agent side.

wweOrigins

Default value:

Valid Values: A comma-separated list of origins. For example, `http://my-web-server-1,http://my-web-server-2`.

Changes Take Effect: Immediately (after agent page reloads)

Available since Co-browse Server **8.5.003.04**.

Configures the list of Workspace Web Edition origins used by agents. This option enables communication with Workspace Web Edition so an agent does not automatically become **inactive** when using the Co-browse iframe.

An origin consists of a protocol and domain. Optionally, you may include the port, username, and password in an origin. For example, if agents open Workspace Web Edition from `https://htcc.genhtcc.com/ui/ad/v1/index.html`, then you should set this option to `https://htcc.genhtcc.com`.