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API Reference

Genesys Co-browse API Reference

12/15/2025

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Welcome to the *Genesys Co-browse 8.5 API Reference*. This document provides you with the information you need to use the Genesys Co-browse APIs. See the summary of chapters below.

History REST API

Use this API to find information about past Co-browse sessions.

[History REST API](#)

Realtime API

Use this CometD and REST API to manage current Co-browse sessions.

[Realtime API](#)

JavaScript API

The JavaScript API allows you to customize the Co-browse JavaScript application.

[Overview](#)

[Configuration API](#)

[Co-browse API](#)

[Chat API](#)

[External Media API](#)