GENESYS™

Genesys Intelligent Automation Videos

Genesys Intelligent Automation Current

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Intelligent Automation Videos

This page collects videos related to Genesys Intelligent Automation.

New features in 9.0.108

The 9.0.108 release includes:

- New Custom Natural Language Menu Microapp
- Support for specifying domain-specific phrase hints as a way to provide context and to improve speech recognition

Link to video

New Features in 9.0.107

The 9.0.107 release includes:

- Support for Microsoft Bot Framework

Link to video

- Support for Follow up intents

Link to video