

GENESYS

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Genesys Intelligent Automation Help

Export

Export

You can use the **Export** view to export various module details in XML format. You can also download any previously uploaded audio prompts.

To export files:

- 1. Click **Export** in the navigation bar to access the **Export** view.
- 2. In the **What to Export** section, select one of the following options:
 - **Export Everything** Include all callflows, uploaded grammars, product-specific settings, and uploaded audio files.
 - **Export Prompts Only** Include uploaded audio files, which includes those that are part of the callflow and those that are product-specific.
 - Export Product-Specific Data and Prompts Only Unlike Export Everything, this option excludes callflow information, static prompts, and grammars.
- 3. In the **Modules to Export** section, select which Modules you want to export. You can select multiple modules by holding the **Ctrl** key on your keyboard as you click modules.
- In the Export Options section, enable the Use Production Version of Each Module check box to export the production version of the module, or disable the check box to export the test version of the module.
- 5. Click Export.

Important

If a module is modified after import and exported to a different environment, the **Link** blocks to other modules become empty. To avoid this, export all apps and modules even if only one module was modified.