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Genesys Intelligent Automation Deployment Guide

[Document Change History](#)

5/3/2025

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Document Change History

This page summarizes the changes made in this document for release 9.0.0.

Changes in release 9.0.004.01

- Applied standard template to the [introduction](#) page, and moved information to the new [Overview](#) page.
- Moved [Architecture](#) information to its own page.
- Added [User Login configuration settings](#) to Configuring Genesys Intelligent Automation page.

Changes in release 9.0.003.00

- No changes to this document were made in release 9.0.003.00.

Changes in release 9.0.002.00

- GDPR compliance was added to the [Overview](#) page.

Changes in release 9.0.001.01

- Integration with PureConnect has been added to the [introduction](#) page, and to the [installation procedures](#).

Changes in release 9.0.000.01

- Genesys App Automation Platform has been renamed Genesys Intelligent Automation. Note that some folder and path names still include GAAP and/or SpeechStorm, but these too will be rebranded as the product evolves.
- A new page [Integrating Dialog Engine](#) briefly describes Genesys Dialog Engine, and how to configure Intelligent Automation to work with it.
- Information about the new open-source databases, PostgreSQL and Elasticsearch, has been added to the [Software Prerequisites](#), [Pre-Installation Checklist](#), and [Installing Intelligent Automation](#) pages.
- This page, and the [Supported Languages](#) page that describes the languages supported by Intelligent Automation, have been added.
- The Existing Installation page has been moved from this guide to the [Intelligent Automation Migration Guide](#).
- Some pages have been updated with more accurate titles to better reflect their content.