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Genesys App Automation Platform Help

Import

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The **Import** view allows you to import a ZIP file containing various application or module details.

To import files:

1. In the **What to Import** section, select one of the following options:
 - **Import Everything** – Includes all callflows, uploaded grammars, product-specific settings, and uploaded audio files.
 - **Import Prompts Only** – Includes uploaded audio files, such as those that are part of the callflow and those that are product-specific.
 - **Import Product-Specific Data and Prompts Only** – Unlike **Import Everything**, this option excludes callflow information, static prompts, and grammars.
2. In the **ZIP File to Import** section, select the zip file you want to import, and then click **Choose Modules to Import**.
3. The **Choose Modules to Import** window displays the modules that GAAP found in the ZIP file. You can:
 - Click **Ignore** beside a module that you do not want to import.
 - Enable the **Deploy these templates to production after import** check box to deploy these modules directly to your production environment.
4. Click **Import**.