



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

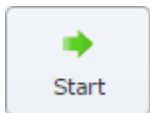
Genesys App Automation Platform Help

[Start Block](#)

Start Block

Important

This page is only applicable to users with the role **Application Designer**.



A **Start** block indicates the start point of an application or module. Therefore, all applications and modules have a **Start** block. This block automatically appears in the callflow of any new application or module.

A secondary purpose of a **Start** block is to read attached data fields from a CTI-enabled system. You can specify the names of the fields you want to read, and the values are stored as variables that can be accessed in your callflow using **Script** blocks.

Start blocks cannot be removed from a callflow.