Genesys Administrator Extension Help

Adding a New Sellable Item

12/17/2025

Adding a New Sellable Item

Adding a New Sellable Item

1. In the `Provisioned Sellable Items List` screen, click New. The New panel is displayed to the right.

2. In the New panel, specify the following properties:

   a. The tenant to which you want to provision the application. Click the magnifying glass in the tenant field to open the Tenant panel. Click the radio button that is displayed beside the name of the tenant to which you want to provision the application.

   b. The name of the Genesys application that you want to provision. Click the magnifying glass in the `Sellable Item` field to open the `Sellable Items` panel. Click the radio button that is beside the name of the application that you want to provision.

   c. The date at which the sellable item can be utilized (the Provision Effective Date). Click in the `Provision Effective Date (GMT)` field, and either enter the date or use the calender picker to specify the date. Note: The date and time must be in the future.

   d. The number of provisioned seats for the application (the Provision Usage Limit). Click in the `Provision Usage Limit` field, and enter the number of licenses that are available for sale to the tenant.

3. Click Save to add the sellable item to the tenant.