Genesys Administrator Extension Help

Adding Links to the Navigation Bar

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Adding Links to the Navigation Bar

Additional links can be added to the Navigation Bar by editing the configuration options of the default Application object:

Adding Custom Links

1. In Configuration Manager, click **Applications**. The **Applications** list displays.
2. Click the default client Application object in the list to edit the object.

> ## Important
> The default client Application name is defined in the options for the GAX Application object, in the **General** section. It is typically named **default**, but it might have another name in your environment.

3. Click the **Application Options** tab.
4. Click **Add**.
5. In the pop-up window, enter the following information:
   - **Section**—You must enter the following: `ga_preferences.navigation`
   - **Key**—You must enter the following: `categories`
   - **Value**—Enter the number of additional category items to add to the Navigation Bar. For example, to add one category item, set the value to 1.

   > ## Important
   > It is possible to enter 0 (zero), if you do not want to add additional category items to the Navigation Bar.

   - Click **OK**.
6. Click **Add**.
7. In the pop-up window, enter the following information:
   - **Section**—You must enter the following: `ga_preferences.navigation`
   - **Key**—You must enter the following: `items`
   - **Value**—Enter the number of additional links to add to the category item. For example, to add one link item, set the value to 1.

- Click **OK**.

Defining Category Items

For each category item, you must create an additional option that defines the parent category, an ID for the new category item, and a display name. Perform the following steps to define each category item.

1. Click **Add**.
2. In the pop-up window, enter the following information:
   - **Section**—You must enter the following: ga_preferences.navigation_categories_0
   - **Key**—You must enter the following: `category`
   - **Value**—Enter the name of the existing category items. For example, to add a menu item under the **Administration** category item, enter `administration`.

   > ### Important
   > You can add custom links only for the following categories:
   > - Administration/administration
   > - Routing Parameters/routingparam

   - Click **OK**.
3. Click **Add**.
4. In the pop-up window, enter the following information:
   - **Section**—You must enter the following: ga_preferences.navigation_categories_0
   - **Key**—You must enter the following: `name`
   - **Value**—Enter an ID for the category to add to the Navigation Bar. For example: `administration`

   > ### Important
   > You can add custom links only for the following categories:
   > - Administration/administration
   > - Routing Parameters/routingparam

   - Click **OK**.

5. Click **Add**.

6. In the pop-up window, enter the following information:

   - **Section**—You must enter the following: `ga_preferences.navigation_categories_0`

   - **Key**—You must enter the following: `title`

   - **Value**—Enter the name of the category to add to the Navigation Bar. For example: `Custom Links`

   - Click **OK**.

> ## Important
> Repeat the procedure above for additional category items. You must increment the **Section** name for each category item. For example, if you want to define three category items, the **Section** names are:
>
> - `ga_preferences.navigation_categories_0`
> - `ga_preferences.navigation_categories_1`
> - `ga_preferences.navigation_categories_2`

Defining Link Items

For each link item, you must create an additional option that defines the parent category, privilege, title, and URL. Perform the following steps to define each link item.

1. Click **Add**.

2. In the pop-up window, enter the following information:

   - **Section**—You must enter the following: `ga_preferences.navigation_items_0`

   - **Key**—You must enter the following: `category`

   - **Value**—Enter an ID for the category to add to the Navigation Bar. For example: `administration`

     > ## Important
     > You can add custom links only for the following categories:
     >
     > - Administration/administration
     > - Routing Parameters/routingparam

   - Click **OK**.

3. Click **Add**.

4. In the pop-up window, enter the following information:

  - **Section**—You must enter the following: ga_preferences.navigation_items_0
  - **Key**—You must enter the following: `privilege`
  - **Value**—Enter the name of the privilege that dictates if the item is shown to a user. For example: `ACCESS_CUSTOM_LINKS`

> ## Important
> Refer to Assigned Privileges to learn more about assigning privileges.

  - Click **OK**.

5. Click **Add**.

6. In the pop-up window, enter the following information:

  - **Section**—You must enter the following: ga_preferences.navigation_items_0
  - **Key**—You must enter the following: `title`
  - **Value**—Enter the name of the link item to add to the Navigation Bar. For example: Genesys
  - Click **OK**.

7. Click **Add**.

8. In the pop-up window, enter the following information:

  - **Section**—You must enter the following: ga_preferences.navigation_items_0
  - **Key**—You must enter the following: `url`
  - **Value**—Enter the URL to which the link item points. For example: `http://www.genesys.com`
  - Click **OK**.

> ## Important
> Repeat the procedure above for additional link items. You must increment the **Section**
> name for each link item. For example, if you want to define three link items, the **Section** names are:
>
>   - ga_preferences.navigation_items_0
>   - ga_preferences.navigation_items_1
>   - ga_preferences.navigation_items_2