

GENESYS

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Genesys Administrator Extension Migration Guide

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Use this guide to upgrade Genesys Adminstrator Extension to 8.5.x and later, if required.

Important

Genesys Administrator Extension 8.5.1 was not released to customers

For information about migrating to releases earlier than 8.5, refer to the Genesys Migration Guide.

Prerequisites

Management Framework

Computing Environment

Browser

Permissions and Role Privileges

... and more

Procedures

Migration Procedures

Clearing the Browser Cache

Related Procedures

Changes in GAX 8.5.x

Component Changes

New and Changed Configuration Options by Release