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Genesys Administrator Extension Developer's Guide

Enumerated Types

Enumerated Types

The following enumerated types are available for Solution Package Definition (SPD) XML files.

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CfgScriptType

- CFGAlarmDetection
- CFGAlarmReaction
- CFGBusinessProcess
- CFGBusinessRuleData
- CFGCapacityRule
- CFGDataCollection
- CFGESSDialPlan
- CFGEmailAckReceipt
- CFGEnhancedQueuing
- CFGEnhancedRouting
- CFGGVPRReport
- CFGInteractionQueue
- CFGInteractionQueueView
- CFGInteractionSnapshot
- CFGInteractionSubmitter
- CFGInteractionWorkBin
- CFGInteractionWorkflowTrigger
- CFGMaxScriptType
- CFGNoScript
- CFGOutboundAlert
- CFGOutboundCampaign
- CFGOutboundFilter
- CFGOutboundFormat
- CFGOutboundList
- CFGOutboundSchedule
- CFGOutboundTreatment
- CFGSchedule
- CFGScriptConfiguration
- CFGServiceSelection
- CFGSimpleRouting
- CFGSupervisorData
- CFGVoiceFile

- CFGVssObject
- CFGVssServerSchema
- CFGVssSharedSchema
- CFGVssSystemSchema

CfgPermissions

- ChangeAccess
- ChangePermissionsAccess
- CreateAccess
- DeleteAccess
- ExecuteAccess
- FullAccess
- NoAccess
- NoPropagation
- ReadAccess
- ReadExecuteAccess
- ReadPermissionsAccess

CfgActionCodeType

- CFGBusyOff
- CFGBusyOn
- CFGConference
- CFGForwardOff
- CFGForwardOn
- CFGInboundCall
- CFGInternalCall
- CFGLogin
- CFGLogout
- CFGMaxActionCodeType
- CFGNoActionCode
- CFGNotReady
- CFGOutboundCall
- CFGReady
- CFGTransfer

CfgDialMode

- CFGDMMMaxDialMode
- CFGDMNoDialMode
- CFGDMPower
- CFGDMPowerAndSeize
- CFGDMPowerGVP
- CFGDMPredict
- CFGDMPredictAndSeize
- CFGDMPredictGVP
- CFGDMPreview
- CFGDMPprogress
- CFGDMPprogressAndSeize
- CFGDMPprogressGVP
- CFGDMPushPreview

CfgObjectiveTableType

- CFGOTTCostContract
- CFGOTTDefault
- CFGOTTMaxType
- CFGOTTNoType

CfgDataType

- CFGDTChar
- CFGDTDateTime
- CFGDTFloat
- CFGDTInt
- CFGDTMaxDataType
- CFGDTNoDataType
- CFGDTVarChar

CfgDNType

- CFGACDPosition
- CFGACDQueue

- CFGAccessResource
- CFGCP
- CFGCellular
- CFGChat
- CFGCoBrowse
- CFGCommDN
- CFGData
- CFGDestinationLabel
- CFGEAPort
- CFGEmail
- CFGExtRoutingPoint
- CFGExtension
- CFGFAX
- CFGGVPDID
- CFGMaxDNType
- CFGMixed
- CFGMusic
- CFGNoDN
- CFGRoutingPoint
- CFGRoutingQueue
- CFGServiceNumber
- CFGTieLine
- CFGTieLineGroup
- CFGTrunk
- CFGTrunkGroup
- CFGVideo
- CFGVirtACDQueue
- CFGVirtRoutingPoint
- CFGVoIP
- CFGVoIPService
- CFGVoiceMail
- CFGWorkflow

GctiCallState

- GctiCStAbandoned
- GctiCStAgentCallBackErr
- GctiCStAllTrunksBusy
- GctiCStAnswMachine
- GctiCStAnswer
- GctiCStBusy
- GctiCStCancel
- GctiCStDialErr
- GctiCStDoNotCall
- GctiCStDropErr
- GctiCStDropped
- GctiCStDroppedNoAns
- GctiCStFaxDetected
- GctiCStGeneralError
- GctiCStGroupCallBackErr
- GctiCStNoAnswer
- GctiCStNoDialTone
- GctiCStNoEstablished
- GctiCStNoFreePortErr
- GctiCStNoProgress
- GctiCStNoRingBack
- GctiCStNuTone
- GctiCStOk
- GctiCStPagerDetected
- GctiCStSilence
- GctiCStSitDetected
- GctiCStSitIntercept
- GctiCStSitInvalidNum
- GctiCStSitNocircuit
- GctiCStSitReorder
- GctiCStSitUnknown
- GctiCStSitVacant
- GctiCStStale

- GctiCStSwitchErr
- GctiCStSystemError
- GctiCStTransferErr
- GctiCStUnknown
- GctiCStWrongNumber
- GctiCStWrongParty
- GctiCSt_MAX

CfgAppType

- CFGAdvisors
- CFGAgentDesktop
- CFGAgentDesktopDeliveryServer
- CFGAgentView
- CFGApplicationCluster
- CFGAutomatedWorkflowEngine
- CFGBackUpControlClient
- CFGBillingClient
- CFGBillingServer
- CFGBusinessRulesApplicationServer
- CFGBusinessRulesExecutionServer
- CFGCCACCAAdviser
- CFGCCACiscoAdapter
- CFGCCAFAAdviser
- CFGCCAGenesysAdapter
- CFGCCAPPlatform
- CFGCCAnalyzerDataMart
- CFGCCView
- CFGCMClient
- CFGCMServer
- CFGCPDServerProxy
- CFGCSTACConnector
- CFGCallConcentrator
- CFGCallDirector
- CFGCallbackServer

- CFGCapturePoint
- CFGChatServer
- CFGClassificationServer
- CFGCoBrowsingServer
- CFGConfigServer
- CFGContactServer
- CFGContactServerManager
- CFGContentAnalyzer
- CFGCustomServer
- CFGCustomerView
- CFGDARTClient
- CFGDARTServer
- CFGDBServer
- CFGDatabase
- CFGDesktopNETServer
- CFGDetailBiller
- CFGEAClient
- CFGEAServer
- CFGESSExtensibleServices
- CFGETLProxy
- CFGEmailServer
- CFGExternalRouter
- CFGFederationServer
- CFGFederationStatProvider
- CFGGCNClient
- CFGGCNThinServer
- CFGGDMETL
- CFGGIS
- CFGGProxy
- CFGGVPASG
- CFGGVPASRLogManager
- CFGGVPASRLogManagerAgent
- CFGGVPASRLogServer
- CFGGVPASRPackageLoader
- CFGGVPBandwidthManager

- CFGGVPCCP
- CFGGVPCCSServer
- CFGGVPCTIConnector
- CFGGVPCacheServer
- CFGGVPCallStatusMonitor
- CFGGVPCiscoQueueAdapter
- CFGGVPClusterMgr
- CFGGVPCoreService
- CFGGVPEventsCollector
- CFGGVPFetchingModule
- CFGGVPGenesysQueueAdapter
- CFGGVPH323SessionManager
- CFGGVPIPCommunicationServer
- CFGGVPIServer
- CFGGVP MCP
- CFGGVP MCPLegacyInterpreter
- CFGGVPMRCPASRServer
- CFGGVPMRCP T T SServer
- CFGGVPMediaGateway
- CFGGVPMediaServer
- CFGGVPNetworkMonitor
- CFGGVP O B NManager
- CFGGVP P S T NConnector
- CFGGVPPolicyManager
- CFGGVPReporter
- CFGGVPReportingSever
- CFGGVPResourceManager
- CFGGVPResourceMgr
- CFGGVPSCPGateway
- CFGGVP SIPSessionManager
- CFGGVP SRPServer
- CFGGVP SelfServiceProvisioningServer
- CFGGVPSoftSwitch
- CFGGVPTextToSpeechServer
- CFGGVPUnifiedLoginServer

- CFGGVPVoiceCommunicationServer
- CFGGenericClient
- CFGGenericServer
- CFGGenesysAdministrator
- CFGGenesysAdministratorServer
- CFGHAProxy
- CFGIServer
- CFGITCUtility
- CFGIVRDT
- CFGIVRDriver
- CFGIVRInterfaceServer
- CFGIVRLibrary
- CFGInfomartStatCollector
- CFGInfomartStatConfigurator
- CFGIntegrationServer
- CFGInteractionRoutingDesigner
- CFGInteractionServer
- CFGInteractionWorkspace
- CFGKWorkerPortal
- CFGKnowledgeManager
- CFGLCAdapter
- CFGLME
- CFGListManager
- CFGLoadBalancer
- CFGLoadDistributionServer
- CFGMaxAppType
- CFGMediaLink
- CFGMessageServer
- CFGNACD
- CFGNetVector
- CFGNoApplication
- CFGOTICSOMPIfra
- CFGOTICSServer
- CFGOrchestrationServer
- CFGRealDBServer

- CFGReserved
- CFGReservedApplication1
- CFGReservedApplication10
- CFGReservedApplication2
- CFGReservedApplication3
- CFGReservedApplication4
- CFGReservedApplication5
- CFGReservedApplication6
- CFGReservedApplication7
- CFGReservedApplication8
- CFGReservedApplication9
- CFGReservedGUIApplication1
- CFGReservedGUIApplication2
- CFGResourceAccessPoint
- CFGResponseManager
- CFGRouterServer
- CFGRulesESPServer
- CFGSCE
- CFGSCI
- CFGSCS
- CFGSDialer
- CFGSIPCommunicationServer
- CFGSMSServer
- CFGSNMPAgent
- CFGSiebel7CampSynchComponent
- CFGSiebel7ConfSynchComponent
- CFGSocialMS
- CFGStatServer
- CFGStrategyBuilder
- CFGStrategyLoader
- CFGStrategyScheduler
- CFGStrategySimulator
- CFGSummaryBiller
- CFGTServer
- CFGThirdPartyApp

- CFGThirdPartyServer
- CFGTrainingServer
- CFGUCMConnector
- CFGUniversalCallbackServer
- CFGVCServer
- CFGVPMRCPProxy
- CFGVPPolicyServer
- CFGVSSConsole
- CFGVSSShared
- CFGVirtualInteractiveT
- CFGVirtualRP
- CFGVoIPController
- CFGVoIPDMXServer
- CFGVoIPDevice
- CFGVoIPStreamManager
- CFGWFMBuilder
- CFGWFMClient
- CFGWFMDaemon
- CFGWFMDDataAggregator
- CFGWFMReports
- CFGWFMScheduleServer
- CFGWFMServer
- CFGWFMWeb
- CFGWFMWebServices
- CFGWebAPIServer
- CFGWebClient
- CFGWebInteractionRequestsServer
- CFGWebInteractionServer
- CFGWebOptionRoutePoint
- CFGWebStatServer
- CFGXLinkController
- CFGiWDManager
- CFGiWDRuntimeNode

CfgOperationMode

- CFGOMManual
- CFGOMMaxOperationMode
- CFGOMNoOperationMode
- CFGOMSchedule

CfgRouteType

- CFGAnnouncement
- CFGDDD
- CFGDefault
- CFGDirect
- CFGDirectAgent
- CFGGetFromDN
- CFGIDDD
- CFGLabel
- CFGMaxRouteType
- CFGNoRoute
- CFGOverwriteDNIS
- CFGPostFeature
- CFGReject
- CFGUseExternalProtocol
- CFGXRouteTypeDNISPooling
- CFGXRouteTypeDefault
- CFGXRouteTypeDirect
- CFGXRouteTypeDirectANI
- CFGXRouteTypeDirectDNISnANI
- CFGXRouteTypeDirectDigits
- CFGXRouteTypeDirectNetworkCallID
- CFGXRouteTypeDirectNoToken
- CFGXRouteTypeDirectUUU
- CFGXRouteTypeExtProtocol
- CFGXRouteTypeForbidden
- CFGXRouteTypeISCCProtocol

- CFGXRouteTypePullBack
- CFGXRouteTypeReroute
- CFGXRouteTypeRoute

CfgHAType

- CFGHTColdStanby
- CFGHTHotStanby
- CFGHTMaxHAType
- CFGHTNoHAType
- CFGHTWarmStanby

CfgObjectType

- CFGAccessGroup
- CFGActionCode
- CFGAgentGroup
- CFGAgentLogin
- CFGAlarmCondition
- CFGAppPrototype
- CFGApplication
- CFGCallingList
- CFGCampaign
- CFGCampaignGroup
- CFGDN
- CFGDNGroup
- CFGEnumerator
- CFGEnumeratorValue
- CFGField
- CFGFilter
- CFGFolder
- CFGFormat
- CFGGVPCustomer
- CFGGVPIVRProfile
- CFGGVPReseller
- CFGHost

- CFGIVR
- CFGIVRPort
- CFGMaxObjectType
- CFGNoObject
- CFGObjectiveTable
- CFGPerson
- CFGPersonLastLogin
- CFGPhysicalSwitch
- CFGPlace
- CFGPlaceGroup
- CFGRole
- CFGScheduledTask
- CFGScript
- CFGService
- CFGSkill
- CFGStatDay
- CFGStatTable
- CFGSwitch
- CFGTableAccess
- CFGTenant
- CFGTimeZone
- CFGTransaction
- CFGTreatment
- CFGVoicePrompt

CfgEnumeratorType

- CFGENTContactAttribute
- CFGENTCustom
- CFGENTGVPAlias
- CFGENTGVPCustomDefault
- CFGENTGVPCustomList
- CFGENTGVPMasterDefault
- CFGENTGVPMasterList
- CFGENTInteractionOperationalAttribute

- CFGENTMaxEnumeratorType
- CFGENTNoEnumeratorType
- CFGENTRole

CfgFieldType

- CFGFTANI
- CFGFTAgentID
- CFGFTAppDBID
- CFGFTCallTime
- CFGFTCampaignID
- CFGFTChainID
- CFGFTCountryCode
- CFGFTCustomField
- CFGFTDialResult
- CFGFTEmailSubject
- CFGFTEmailTemplateID
- CFGFTFrom
- CFGFTGroupDBID
- CFGFTInfoDigits
- CFGFTLATA
- CFGFTMaxFieldType
- CFGFTMediaReference
- CFGFTNPA
- CFGFTNPA_NXX
- CFGFTNoFieldType
- CFGFTNumberInChain
- CFGFTNumberOfAttempts
- CFGFTPhone
- CFGFTPhoneType
- CFGFTRecordID
- CFGFTRecordStatus
- CFGFTRecordType
- CFGFTScheduledTime
- CFGFTStateCode

- CFGFTSwitchID
- CFGFTTimeZone
- CFGFTTreatments
- CFGFTUntil

CfgHostType

- CFGAgentWorkstation
- CFGAuxComputer
- CFGGVPWorkstation
- CFGMaxHostType
- CFGNetworkServer
- CFGNoHost
- CFGServiceWorkstation
- CFGTenantServer
- CFGTenantWorkstation

CfgOSType

- CFGAIX
- CFGDigitalUNIX
- CFGHPUX
- CFGMacintosh
- CFGMaxOSType
- CFGNoOS
- CFGOS2
- CFGRedHatLinux
- CFGSolaris
- CFGSolarisX86
- CFGSunOS
- CFGTandemUNIX
- CFGUnixWare
- CFGWinNT
- CFGWindows
- CFGWindows2000
- CFGWindowsServer2003

- CFGWindowsServer2008
- CFGWindowsVista
- CFGWindowsXP

CfgOptimizationMethod

- CFGOMBusyFactor
- CFGOMDistributionTime
- CFGOMMaxOptimizationMethod
- CFGOMNoOptimizationMethod
- CFGOMOverdialRate
- CFGOMWaitTime

CfgRecActionCode

- CFGRACAssignToGroup
- CFGRACCycle
- CFGRACDelegateForProcessing
- CFGRACExecuteSQLstatement
- CFGRACMarkAllChain
- CFGRACMarkAsAgentError
- CFGRACMarkDB
- CFGRACMaxRecActionCode
- CFGRACNextInChain
- CFGRACNextInChainAfter
- CFGRACNextInChainAtDate
- CFGRACNoRecActionCode
- CFGRACReschedule
- CFGRACRetryAtDate
- CFGRACRetryIn

CfgIVRProfileType

- CFGIPTInbound
- CFGIPTMaxType
- CFGIPTNoType
- CFGIPTOutbound

CfgFolderClass

- CFGFCDefault
- CFGFCGVPCustomerGroup
- CFGFCGVPCustomerGroupRoot
- CFGFCGVPDIDGroups
- CFGFCGVPDIDs
- CFGFCGVPIVRProfileGroup
- CFGFCGVPIVRProfileGroupRoot
- CFGFCGVPRoot
- CFGFCHostGroup
- CFGFCHostGroupRoot
- CFGFCMaxClass
- CFGFCNoClass
- CFGFCSite

CfgTableType

- CFGTTANI
- CFGTTCallingList
- CFGTTCountryCode
- CFGTTCustomType
- CFGTTDoNotCallList
- CFGTTEmailContactLists
- CFGTTInfoDigits
- CFGTTLATA
- CFGTTLogTable
- CFGTTMaxTableType
- CFGTTNPA
- CFGTTNPA_NXX
- CFGTTNoTableType
- CFGTTStateCode

CfgStartupType

- CFGSUTAutomatic

- CFGSUTDisabled
- CFGSUTManual
- CFGSUTMaxStartupType
- CFGSUTNoStartupType

CfgSwitchType

- CFG3511ProtocolInterface
- CFGATT800ICPGateway
- CFGAastraMX1
- CFGAlcatel5020PSI
- CFGAlcatelA4200
- CFGAlcatelA4400DHS3
- CFGAlcatelBTSCPGateway
- CFGAlcatelIDTAGSCPGateway
- CFGAlcatelISCPGateway
- CFGAlcatelITISCPGateway
- CFGAspectCallCenter
- CFGAvayaIPOffice
- CFGAvayaTSAPI
- CFGBellAtlanticISCPGateway
- CFGBellCanadaATFGateway
- CFGBroadSoftBroadWorks
- CFGCiscoCM
- CFGCiscoUCCE
- CFGConcert800Gateway
- CFGDataVoiceDharma
- CFGDelcoACD
- CFGDigitroAXS20
- CFGEOneQueue
- CFGEricssonACP1000
- CFGEricssonMD110
- CFGFujitsu
- CFGGVPDIDGroup
- CFGGateway01

- CFGGenSpec
- CFGGenSpecXML
- CFGGenericSwitch
- CFGHarrisVoiceFrame
- CFHitachiCX8000
- CFHuaweiCC08
- CFHuaweiNGN
- CFGIntecomIBX80
- CFGInternetGateway
- CFGKPNNetworkGateway
- CFGKWGateway
- CFLGStarex
- CFLucent5ESS
- CFLucentDefinityG3
- CFLucentIndexSDX
- CFGMadge
- CFMatraMC6500
- CFGMaxSwitchType
- CFMitelMN3300
- CFMitelSX2000
- CFMultimediaSwitch
- CFGNEC
- CFGNECSV7000
- CFGNGSN
- CFGNoSwitch
- CFGNortelDMS100
- CFGNortelMeridian
- CFGNortelMeridianCallCenter
- CFGOPSI
- CFGPhilipsSophoS3000
- CFRadvisionContact
- CFRockwellGalaxy
- CFRockwellSpectrum
- CFRolm9751CBX
- CFGSIPNetworkSwitch

- CFGSIPSwitch
- CFGSamsungIPPCXIAP
- CFGSiemensGECiSDX
- CFGSiemensHiPath3000
- CFGSiemensHiPath4000
- CFGSiemensHicom150
- CFGSiemensHicom150E
- CFGSiemensHicom150H
- CFGSiemensHicom300
- CFGSiemensHicom300E
- CFGSiemensHicom300H
- CFGSiemensHicom300Real
- CFGSiemensRealtisDX
- CFGSprintSiteRPGateway
- CFGTadiranCoral
- CFGTelera
- CFGTenovisI55
- CFGTenovisIntegral33
- CFGVerizonISCPGateway
- CFGVirtualSwitchIIF
- CFGVoIPSMCPSwitch
- CFGVoicePortal

CfgDNRegisterFlag

- CFGDRFalse
- CFGDROnDemand
- CFGDRTrue
- CFGDRUnknown
- CFGMaxDNRegisterFlag

CfgAppComponentType

- CFGAppComponent
- CFGAppComponentAccessPoint
- CFGAppComponentService

- CFGAppComponentSubProcess
- CFGAppComponentUnknown

CfgLinkType

- CFGApplicationBridge5
- CFGApplicationBridge6
- CFGApplicationBridge7
- CFGApplicationConnectivityLink10
- CFGApplicationConnectivityLink20
- CFGApplicationConnectivityLinkCSTA
- CFGApplicationLink
- CFGApplicationLinkCSTA
- CFGApplicationLinkCSTAI
- CFGApplicationLinkCSTAI
- CFGCallBridge2
- CFGCallBridge3
- CFGCallBridge4
- CFGCallBridgeACLISDNS0ISO
- CFGCallBridgeACLV24ISO
- CFGCallBridgeDX
- CFGCallVisorASAI
- CFGCompuCall05
- CFGCompuCall06
- CFGCompuCall09
- CFGCompuCall10
- CFGCompuCall11
- CFGCoralLink
- CFGEthernetASAI
- CFGFujitsuLink
- CFGGalaxyLink
- CFGGateway01Link
- CFGGenericLink
- CFGLHitachiCx8000
- CFGHostInterfaceLink

- CFGMadgeLink
- CFGMatraLinkCSTAI
- CFGMaxLinkType
- CFGMeridianLink4
- CFGMeridianLink5
- CFGMeridianLinkServices
- CFGMiTai7_3
- CFGNECLink
- CFGNoLink
- CFGOAI
- CFGPinnacle
- CFGSpectrumLink
- CFGStarexLink
- CFGWorkStationInterfaceLink
- CFGiCAT23ICCL2
- CFGiCAT3xICCL3
- CFGiSLinkCSTAI
- CfgDelcoACD

CfgStatDayType

- CFGSDTDayContract
- CFGSDTDefault
- CFGSDTMaxType
- CFGSDTNoType

CfgTraceMode

- CFGTMBoth
- CFGTMLocal
- CFGTMMaxTraceMode
- CFGTMNoTraceMode
- CFGTMNone
- CFGTMRemote

CfgCallActionCode

- CFGCACConnect
- CFGCACDrop
- CFGCACMaxCallActionCode
- CFGCACMuteTransfer
- CFGCACNoCallActionCode
- CFGCACPlayMessage
- CFGCACRoute
- CFGCACSendEmail
- CFGCACSendFax
- CFGCACSendPage
- CFGCACTransfer

CfgSelectionMode

- CFGSMAAppType
- CFGSMByAny
- CFGSMByAppDBID
- CFGSMMaxSelectionMode
- CFGSMNoSelectionMode

CfgRank

- CFGDesigner
- CFGMaxRank
- CFGNoRank
- CFGServiceAdministrator
- CFGSuperAdministrator
- CFGTenantAdministrator
- CFGUser

CfgSolutionType

- CFGSTBranchOffice
- CFGSTDefaultSolutionType
- CFGSTDesktopNETServerSolution

- CFGSTEnterpriseRouting
- CFGSTExpressEdition
- CFGSTFramework
- CFGSTInformationAnalysis
- CFGSTIntegratedScreenPop
- CFGSTInternetContactCenter
- CFGSTKnowledgeWorker
- CFGSTMaxSolutionType
- CFGSTMultichannelRouting
- CFGSTNetworkRouting
- CFGSTNoSolutionType
- CFGSTOutboundDialing
- CFGSTVoiceSelfService
- CFGSTWorkflowRouting
- CFGSTWorkforceManagement

CfgResourceType

- CFGRTApplication
- CFGRTContract
- CFGRTEnumerator
- CFGRTEnumeratorValue
- CFGRTGVPCustomer
- CFGRTGVPCustomerGroup
- CFGRTGVPCustomerProfile
- CFGRTGVPPortNode
- CFGRTGVPServer
- CFGRTGVPServerType
- CFGRTGVPServerTypeDisabled
- CFGRTGVPTemplate
- CFGRTGroupHost
- CFGRTMaxType
- CFGRTNoType
- CFGRTScript
- CFGRTSiteAccess

- CFGRTTaskGVPCustomer
- CFGRTTaskGVPIVRProfile
- CFGRTTaskHost
- CFGRTTaskSwitch
- CFGRTTimeZone

CfgTargetType

- CFGMaxTargetType
- CFGNoTarget
- CFGTargetACDQueue
- CFGTargetACDQueueGroup
- CFGTargetAgent
- CFGTargetAgentGroup
- CFGTargetDestinationLabel
- CFGTargetExtRoutingPoint
- CFGTargetISCC
- CFGTargetPlace
- CFGTargetPlaceGroup
- CFGTargetRoutingPoint

CfgTransactionType

- CFGTRTBusinessAction
- CFGTRTBusinessAttribute
- CFGTRTBusinessRule
- CFGTRTBusinessSituation
- CFGTRTCallData
- CFGTRTList
- CFGTRTMacro
- CFGTRTMaxTransactionType
- CFGTRTNoTransactionType
- CFGTRTStatFilter
- CFGTRTStatMetric
- CFGTRTStatTimeProfile
- CFGTRTStatTimeRange

- CFGTRTStatType

CfgAccessGroupType

- CFGAdministratorsGroup
- CFGDefaultGroup
- CFGEveryoneGroup
- CFGMaxAccessGroupType
- CFGNoAccessGroupType
- CFGSuperAdministratorsGroup
- CFGSystemGroup
- CFGUsersGroup

CfgFlag

- CFGFalse
- CFGNoFlag
- CFGTrue

CfgObjectState

- CFGDeleted
- CFGDisabled
- CFGEabled
- CFGMaxObjectState
- CFGNoObjectState

CfgStatTableType

- CFGCapacityTable
- CFGMaxStatTableType
- CFGNoStatTable
- CFGQuotaTable
- CFGSpecialDayTable
- CFGVariableRateContractTable
- CFGVolumeContractTable

SupportedTypes

- CfgAccessGroup
- CfgActionCode
- CfgAgentGroup
- CfgAgentLogin
- CfgAlarmCondition
- CfgAppPrototype
- CfgApplication
- CfgCallingList
- CfgCampaign
- CfgCampaignGroup
- CfgDN
- CfgDNGroup
- CfgEnumerator
- CfgEnumeratorValue
- CfgField
- CfgFilter
- CfgFolder
- CfgFormat
- CfgGVPIVRProfile
- CfgHost
- CfgIVR
- CfgIVRPort
- CfgObjectiveTable
- CfgPerson
- CfgPhysicalSwitch
- CfgPlace
- CfgPlaceGroup
- CfgRole
- CfgScript
- CfgService
- CfgSkill
- CfgStatDay
- CfgStatTable

- CfgSwitch
- CfgTableAccess
- CfgTenant
- CfgTimeZone
- CfgTransaction
- CfgTreatment
- CfgVoicePrompt

CfgAlarmCategory

- CFGACCritical
- CFGACMajor
- CFGACMaxAlarmCategory
- CFGACMinor
- CFGACNoAlarmCategory

CfgIVRType

- CFGIVRTAgility
- CFGIVRTAmerex
- CFGIVRTAspectCSS
- CFGIVRTBrite
- CFGIVRTConversant
- CFGIVRTDirectTalk6000
- CFGIVRTDirectTalkNT
- CFGIVRTEdify
- CFGIVRTEnvox
- CFGIVRTGenesysVoicePlatform
- CFGIVRTIntervoice
- CFGIVRTIntervoiceBrite
- CFGIVRTMPS
- CFGIVRTMSSpeechServer
- CFGIVRTMaxIVRType
- CFGIVRTMeridianIntegrated
- CFGIVRTNoIVRType
- CFGIVRTOtherIVRType

- CFGIVRTPeriphonics
- CFGIVRTShowNTel
- CFGIVRTSymposiumOpen
- CFGIVRTSyntellectPremier
- CFGIVRTSyntellectVista
- CFGIVRTSyntellectVocalPoint
- CFGIVRTVoiceTek
- CFGIVRTWVRForAIX
- CFGIVRTWVRForWindows
- CFGIVRTeleraGVP

CfgDNGroupType

- CFGACDQueues
- CFGMaxDNGroupType
- CFGNetworkPorts
- CFGNoDNGroup
- CFGRoutingPoints
- CFGServiceNumbers
- CFGSinglePorts